

Yealink Meeting Server Administrator Guide

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About This Guide

This guide provides daily operations and maintenance for enterprise administrators to use YMS.

Introduction to Yealink Meeting Server

The Yealink Meeting Server (YMS) is a distributed cloud-based video conferencing infrastructure tailored for HD video conferencing collaboration in the modern workplace. A powerful all-in-one meeting server, YMS brings MCU, registrar server, directory server, traversal server, meeting and device management server, SIP Trunk, WebRTC server and GK & H.460 server together. Seamlessly working with Yealink VC devices, the Yealink Meeting Server brings people together at any time from any location with the touch of a button.

Intended Audience

This guide is mainly intended for:

- Distributor
- Network administrator

Conventions

The topic describes the conventions in the document.

General Conventions

Convention	Description		
Bold	Highlights the user interface items such as menus or menu selections when they are involved in a procedure or user action (for example, click Log In).		
	Also used to emphasize text.		
Colored Text	Used for cross references to other sections within this documentation (for example, refer to SMTP Mailbox).		
Blue Text in Italics	Used for hyperlinks to Yealink resources outside of this documentation such as the Yealink documentations (for example, for more information, refer to <i>Yealink Meeting Server User Guide</i> .		

GUI Conventions

Convention	Description	
->	Indicates the menu path. For example, Status->System information	
	indicates the path of entering system information page.	

Basic Concepts

As you read this guide, you'll notice that the same concepts are used repeatedly. Make sure you familiarize yourself with these concepts.

Enterprise directory: This concept mainly refers to the directory which includes user accounts, room system accounts and third party devices.

Yealink VC devices: This concept refers to the endpoints that support YMS, including VC800/VC500/VC400/VC120/VC110 video conferencing endpoint, SIP VP-T49G IP phone, SIP-T58V IP phone, VC Desktop and VC Mobile.

Interactive parties: This concept mainly refers to the participants who send video or audio in the broadcasting interactive conference.

Broadcasting parties This concept mainly refers to the participants who only receive video or audio and do not send video or audio in the broadcasting interactive conference.

Setup Files

You can obtain the setup file of YMS from the Yealink distributor or Yealink technical support engineer.

Hardware and Software Recommendations

Feature	Description			
СРИ	Intel Xeon E5-2600 series (Haswell architecture) or similar Xeon processors from 2012 or later, 2.3 GHz or faster. A CPU should match 4 RAM.			
RAM	4GB/DDR3/2133MHz/ECC or higher 8GB/DDR4/2400MHz/ECC or higher			
Hard Drive Space	300GB or higher			
Network	 Gigabit Ethernet connectivity is strongly recommended. In general, you can expert 1 Mbps in a one-way 720P video call. And you can expert 2 Mbps in a one-way 1080P video call. 			

The following table lists the hardware and software recommendation of YMS.

Feature	Description		
	Capacity is dependent on server specifications. As a general indication, using our recommended hardware (Intel Haswell, 10 cores, 2.3 GHz) YMS can connect:		
Capacity	The maximum concurrent calls=total CPU cores*frequency.		
	• Up to extra 10 audio-only calls at 64 kbps.		
	Servers that are older, have slower processors, or have fewer CPUs, will have a lower overall capacity.		
Linux	CentOS 7.0 and later		

For example, if you want to initiate 20-way 1080P concurrent calls or 40-way 720P concurrent calls, the following hardware is recommended.

CPU	2 Intel Xeon Processor E5-2620V4, eight cores and sixteen threads, 2.1GHz 20M 8.0GT/s 85W or higher
Memory	8 8GB/DDR4/2400MHz/ECC or higher

If you want to initiate 40-way 1080P concurrent calls or 80-way 720P concurrent calls, the following hardware is recommended.

СРИ	2 Intel Xeon Processor E5-2680V4, fourteen cores and
	twenty-eight threads, 2.4GHz 35M 9.6GT/s 120W or higher
Memory	8 8GB/DDR4/2400MHz/ECC or higher

Browser Requirements

The following browsers are supported:

Browser	Version
Firebox	50 and later
Chrome	50 and later
Internet Explorer	10 and later

Port Forwarding Requirements

If the following ports are restricted in your network environment, please open these ports.

If the YMS is deployed in an Intranet, you should solve the interconnection problem between private and public network by port forwarding. You must forward the following ports to the public network on the router.

Field	Port	UDP/TCP	Effect
	22	ТСР	SSH port
	80	ТСР	HTTP port
Field System SIP Turn server MCU broadcast service WebRTC H.323 gateway H.323 gatekeeper	443	ТСР	HTTPS port
	514	UDP	SYSLOG port
	514	ТСР	SYSLOG port
	5060	ТСР	SIP port
SIP	5060	UDP	SIP port
	5061	ТСР	SIP port
	3478	UDP	STUN port
Turn server	3479	UDP	STUN port
broadcast	3688	ТСР	Broadcasting server listening port
WebRTC	442	ТСР	WebRTC listening port
	1720	ТСР	H.225 listening port (TCP)
	1718	UDP	RAS broadcasting listening port
	1719	UDP	RAS listening port
	1722	2 TCP	H.225 listening port
gatekeeper	2776	UDP	H.460.19 RTP Multiplex port
	2777	UDP	H.460.19 RTCP Multiplex port
	30000-37999	UDP	IVR+BFCP port
	38000-49999	UDP	TURN Relay port Media Proxy port
_	50000-60000	UDP	MCU conference port
iig port	30000-39999	ТСР	H.245/Q931 port (H.323 gateway)
	20000~24999	ТСР	H.245 port (H.323 gatekeeper)

Field	Port	UDP/TCP	Effect
	25000~29999	TCD	Q931 port (H.323
	23000~29999	TCP	gatekeeper)
			Media forwarding
	15000~19999	UDP	port (H.323
			gatekeeper)

Icon Instructions

Icons appearing on the YMS are described in the following table:

Icons	Description
<u>*</u>	Download backups
G	Restore backups
а	Update device firmware now
	Exporting device logs
1	The room system accounts are not registered
1	The room system accounts are registered
ΞŤ	Move up the department or the user account in Organizational Structure list
Ξŧ	Move down the department or the user account in Organizational Structure list
	Scheduled conferences or meet now conferences (initiated by Yealink VC devices registered the YMS account)
č	Conferences which are enabled RTMP live feature
\odot	Periodic conferences
VMR	Meet now conferences (initiated by joining the permanent VMR)

In This Guide

Topics provided in this guide include:

- Chapter 1 Yealink Meeting Server Installation
- Chapter 2 Basic Operation
- Chapter 3 System Status
- Chapter 4 System Management
- Chapter 5 Account Management
- Chapter 6 Meeting Room Management
- Chapter 7 Conference Control
- Chapter 8 Conference Statistics
- Chapter 9 Troubleshooting
- Chapter 10 Appendix: Time Zones

Summary of Changes

This section describes the changes to this guide for each release and guide version.

Changes for Release 23, Guide Version 10.23.0.55

The following sections are new for this version:

- Displaying Participant Name on page 12
- Sending Content Only on page 16
- Enabling RTMP Live on page 16
- Enabling Broadcasting Interactive Video Conferences on page 17
- LDAP on page 21
- SIP Trunk IVR on page 29
- GK on page 36
- Security Management on page 44
- Licenses Management on page 53
- Conference Control on page 79

Major updates have occurred to the following sections:

- H.323 on page 22
- Port Settings on page 37
- Adding User Accounts on page 63

- Adding Room System Accounts on page 66
- Adding Permanent Virtual Meeting Rooms on page 76

Changes for Release 23, Guide Version 10.23.0.40

The following sections are new for this version:

- Configuring the Default Layout on page 12
- Third Party Registration on page 15
- Redialing Devices Automatically on page 15
- Record on page 16
- SIP Trunk ACL on page 28
- WebRTC on page 36

Major updates have occurred to the following sections:

- Yealink Meeting Server Installation on page 1
- Dialing Devices Automatically on page 15
- SMTP Mailbox on page 41
- Account Management on page 61
- Meeting Room Management on page 73

Changes for Release 23, Guide Version 10.23.10.20

The following sections are new for this version:

- Dialing Devices Automatically on page 15
- Call Routing on page 18
- Gateway Configuration on page 21
- H.323 on page 36
- Meeting Time Zone Configuration on page 40
- Adding Permanent Virtual Meeting Rooms on page 76

Major updates have occurred to the following sections:

- Logging into Yealink Meeting Server on page 3
- Layout on page 12
- IVR Service on page 15
- Web on page 33
- Call Bandwidth on page 12
- Port Settings on page 36

- Time Access on page 38
- SMTP Mailbox on page 41
- Conference Statistics on page 79

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Yealink Meeting Server Installation

You can install YMS in virtual machine or physical machine. After you install YMS successfully, you need enter the setup wizard to configure the basic settings.

For more information, please refer to Yealink Meeting Server Installation Guide.

Basic Operation

This chapter provides basic operating instructions for YMS. Topic includes:

- Logging into Yealink Meeting Server
- Introduction to the Home Page
- Managing Enterprise Administrator Account
- Quick Settings
- Logging out of Yealink Meeting Server

Logging into Yealink Meeting Server

To log into YMS:

- **1.** Open a web browser.
- **2.** Enter the IP address or domain name of YMS in the address bar, and then press the **Enter** key to enter the YMS.
- 3. Enter the username and password of enterprise administrator you set in setup wizard.

		Join With Browser	Outlook plug-in download	Support	English +
Yealink					
	Yealink Meeting Server				
	1 admin				
	A ·····				
	Remember password Forgot password				
	Log In				
	AD Login				

4. (Optional.) To remember password, check the **Remember password** checkbox.

To ensure the security of your account, this action is not recommended on public computer.

5. (Optional.) On the top-right of the page, select the desired display language from the pull-down list.

		Join With Browser	Outlook plug-in download	Support English -
Yealink				简体中文 English
				Polski Portuguese
				Español Русский
	Yealink Meeting Server			- younn
	1 admin			
	A			
	Remember password Forgot password			
	Log In			
	AD Login			

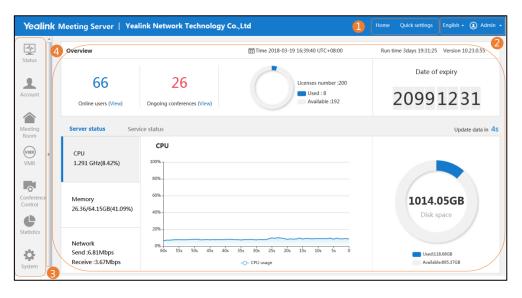
6. Click Log In.

Note If you enter the wrong password 5 times, this account will be locked for 3 minutes. Please wait 3 minutes and then try again.

If you forget password, you can click **Forgot password**, and then follow the prompts to reset the password.

Introduction to the Home Page

After you log into the YMS successfully, the home page displays as below. You should be familiar with the layout of the home page to help you quickly learn operation entries and system information.



No.	Description
1	Main entry of the home page and setup wizard.
2	The name of the account currently logged into the YMS and system language.
3	Main entry of the status, account, meeting room, VMR, call statistics and settings.
4	Overview of system status, server status and service status.

Managing Enterprise Administrator Account

Editing Login Password

To improve system security, change the password periodically.

To edit login password:

- 1. Click Admin on the top-right of the page.
- 2. Click Change password.
- 3. Enter the current password, new password and re-enter the new password to confirm.
- 4. Click Confirm.

Editing the Registered Emails

You can edit the email. The email is used to receive the information of resetting password and receive a warning from your system.

To edit the registered email:

- 1. Click Admin on the top-right of the page.
- 2. Click Edit email to edit the registered emails.
- 3. Enter the new email.
- 4. Click Confirm.

Quick Settings

You can configure network settings, time/time zone settings, username/password, license and SMTP settings quickly.

To configure settings quickly:

- 1. Click **Quick settings** on the top-right of the page.
- 2. Configure network settings.

Setup wizard						
Retwork settings	Time/Time zone se	ettings 🖉 😣 Ed	lit username/passwo	rd 👌 🔆 Activate	e the license	SMTP mailbox settings
	Native domain name :	huiyi.yealink.co	m			
	Internal network settin					
	Network adapter settings :				•	
	Ethernet port type :	Static IP addre	ss			
		IP address :	10.2.62.199			
		Subnet mask :	255.255.255.0			
		Gateway :	10.2.62.254			
		Preferred DNS :	192.168.1.20			
		Alternate DNS :	192.168.1.22			
	Network settings					
	Network adapter settings :	enp3s0f1			-	
	Ethernet port type :	Static IP addre	SS			
		IP address :	59.57.242.73			
		Subnet mask :	255.255.255.240			
		Gateway :	59.57.242.65			
		Preferred DNS :	114.114.114			
		Alternate DNS :	Alternate DNS :			
	NAT :	Enabled				
		IP address	59.57.242.73			
	Routing Rules Routing network adapters, configure of		k adapter when access to	the destination IP address	s. When using two	
	Destination IP addre	ss Subnet m	ask Gateway	Network adapter	Operation	
	1 0.0.0.0	0.0.0.0	59.57.242.65	enp3s0f1	∕亩	
	2 192.168.0.0	255.255.0.	0 10.2.62.254	enp3s0f0	/盲	
	3 10.0.0.0	255.0.0.0	10.2.62.254	enp3s0f0	/盲	
	Add rounting rules					
		Next	t			
1		INEX	Зкір			

For more information, please refer to Network Settings on page 28.

- **3.** Click **Next** to continue.
- **4.** Set the time and time zone.

Wetwork settings	Time/Time zone	settings ⑧ Edit username/password
	Current server time :	2017-07-14 09:58:21
	Time access	
	SNTP	
	Server domain name :	pool.ntp.org
	Time zone :	(UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi *
	Date & time configra Meeting time zone cor	
	Default time zone	(UTC+05:30) Sri Jayawardenepura *
	Enable DST automatically	Disable 🔹
		Back Next Skip

For more information, please refer to Time/Time Zone Settings on page 38.

- 5. Click **Next** to continue.
- 6. Enter login password and re-enter the password to confirm.

Enter the enterprise administrator's email. The email is used to reset password and receive a warning from your system.

Check **Agree Improvement Plan** checkbox to allow continual monitoring and improvement of YMS, the incidents that occur in your product will be given a feedback to technician.

The Agree Improvement Plan checkbox is checked by default.

Setup wizard		
Retwork settings	L Time/Time zo	ne settings 🕂 Edit username/password
	Username :	admin
	Password :	••••••
	Confirm Password :	•••••
	Email :	vccloud@yealink.com
		I Agree Improvement Plan
		Back Next Skip

- 7. Click Next to continue.
- 8. Enter the number of video port license to activate the video port license.

Setup wizard							
Retwork settings	E Time/Time zo	ne settings 8) Edit username/pas	sword	Activate the licen	se	SMTP mailbox settings
	License :	bIUeIpV0/BtIYf8Iw	vCCQ+2/V9ChEt/uvdal	9F+pDvitXMY	′zxa4nS5TzvkBjZ∙		
		Back	Next	Ski	р		

- 9. Click **Next** to continue.
- 10. Set SMTP mailbox.

For more information, please refer to SMTP Mailbox on page 41.

Retwork settings	Time/Time zone se	ttings 🖉 Edit username/passw	rord 🧳 🥳 Activate the	e license	SMTP mailbox settings
	SMTP server :	smtp.yealinkvc.com			
	Mail address :	test@yealinkvc.com			
	Username :	test@yealinkvc.com			
	Password :	•••••	••••		
	Mail signature:	Yealink Team	www.yealink.com		
	Port :	25			
		This server requires a secure conner	ction.		
	Certification:	🚔 Select files	Browse	Import	
		Imported mail certificate:Null			
		The imported mail certification will take affect	t after Web service restarted.		
		Mailbox test settings			
		Back	Skip		

11. Click OK.

Logging out of Yealink Meeting Server

If you want to log into YMS using other accounts, you can log out of the enterprise administrator account first.

To log out of YMS:

- **1.** Click **Admin** on the top-right of the page.
- 2. Click Log out.
- **Note** If the page is idle more than 30 minutes, you will log out of the current enterprise administrator account and return to login page.

System Status

This chapter provides the basic instructions for viewing YMS status, Topics include:

- Viewing System Information
- Viewing Online Users

Viewing System Information

To view system information:

1. Click Status->System information.

You can view version information, server information and license information.

2. (Optional.) If YMS uses two adapters, select the desired adapter from the pull-down list to view the network adapter information.

Ser	ver information		
	Hardware informatio	on	
	CPU:	Intel(R) Xeon(R) CPU E5-2620 v4 @ 2.10GHz	
	Memory :	64.15GB	
	Disk :	1014.05GB	
	Network adapter	enp3s0f0	•
	MAC address :	0C:C4:7A:28:3D:00	
	Interface type :	Static IP	
	IP address :	10.2.62.202	
	Subnet mask :	255.255.255.0	
	Gateway :	10.2.62.254	
	Preferred DNS server :	: 192.168.1.20	
	Alternate DNS server :	:	

Viewing Online Users

To view online users' information:

- 1. Click Status->Online users.
- 2. Select the desired online users, and then click View.

You can view the details of the device, including the device model registered the YMS account, software version, IP address, protocol and status.

	Name 🖨	Account 🗢	Statu	Device model				
1	0101	0101	Idle		Vie	WW		^
2	1002	1002	Busy	Device model	Software version	IP address	Protocol	Status
3	1003	1003	Busy	VP-T49G	51.24.0.2	10.81.43.4	SIP	Idle

System Management

This chapter provides information on how to manage the YMS. Topics include:

- Call Settings
- Gateway Configuration
- System Settings
- Security Management
- System Maintenance
- Licenses Management
- System Logs

Call Settings

Global Settings

Video Resolution

If you want to limit the resolutions of video calls, you can configure maximum video resolution and maximum content sharing resolution.

To configure the video resolution:

- 1. Click System->Call Settings->Global settings.
- 2. Configure the video resolution.

Parameters are described below:

Parameter	Description			
	Configure the maximum video resolution.			
	• 1080P/30FPS			
Max video	• 720P/30FPS			
resolution	• 360P/30FPS			
	• 4CIF			
	• CIF			
	Default: 720P/30FPS.			
Max content sharing resolution	Configure the maximum content sharing resolution.			

Parameter	Description	
	• 1080P/30FPS	
	• 1080P/15FPS	
	• 1080P/5FPS	
	• 720P/30FPS	
	• 720P/15FPS	
	• 720P/5FPS	
	Default: 1080P/5FPS	
	If you select 1080P/30FPS or 1080P/15FPS as the maximum content	
	sharing resolution, it will bring the problem of high computing	
	performance.	

3. Click Confirm.

Call Bandwidth

You can limit the uplink bandwidth of sending media stream to conference participants via YMS.

To configure the call bandwidth:

- 1. Click System->Call Settings->Global settings.
- 2. Select the desired bandwidth from the pull-down list of Call bandwidth.
- 3. Click Confirm.

Layout

Displaying Participant Name

To display the name of participant in the conference, you can enable the **Display participant name** feature.

To display the name of participant in the conference:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Display participant name.

It is enabled by default.

3. Click Confirm.

Configuring the Default Layout

You can configure the default layout of conference participants.

The conference participants refer to the persons who are in meet now conferences, the persons who are in **Discussion mode** scheduled conferences or the moderators who are in **Training mode** scheduled conferences.

The following layouts are YMS supported:

- Equal N × N: All participants are displayed in the same size.
- OnePlusN: The first participant is given prominence with the largest pane. Other participants will be displayed in a strip around the first participant.

To configure the default layout:

- 1. Click System->Call Settings->Global settings.
- 2. Select Equal N × N or onePlusN.

The **onePlusN** is selected by default.

3. Click Confirm.

Configuring the Layout Parameter

You can configure the Equal N×N and OnePlusN layout.

In the **Equal N×N** and **OnePlusN** layout, if the number of current conference participants is more than the maximum, the video image will switch between conference participants every time interval. You can configure the time interval and switching rules.

In the **OnePlusN** layout, you can use voice-activated feature to switch layout between conference participants, the system will automatically identity the conference speaker. When the conference speaker speaks for the certain time, it is given prominence with the largest pane, other participants will be displayed in a strip around the first participant. The certain time is configurable.

To configure equal N×N:

- 1. Click System->Call Settings->Global settings.
- 2. Configure equal N×N.

Parameters are described below:

Parameter	Description
Equal N×N	Configure the maximum number of videos. 2*2 3*3 4*4 5*5 6*6 7*7 Default: 4*4 Configure the time interval of cycle. Configure the way of cycle: One video switches per cycle: One video is replaced with the

Parameter	Description
	 extra one per cycle. All videos switch per cycle: All videos are replaced with extra videos per cycle.

3. Click Confirm.

To configure OnePlusN:

- 1. Click System->Call Settings->Global settings.
- **2.** Configure OnePlusN.

Parameters are described below:

Parameter	Description
OnePlusN	Description Configure the maximum number of videos. 1+0 1+1 1+4 1+7 1+9 1+12 1+20 Default: 1+7 Configure the time interval of cycle. Configure the way of cycle: X video switches per cycle: X video is replaced with the extra one per cycle. All videos switch per cycle: All videos are replaced with extra videos per cycle. Configure the time of voice-activated feature.

3. Click Confirm.

Conference Settings

Joining Conference Beforehand

You can specify the time that allows users to join the scheduled conferences in advance.

To configure the time that allows devices to join the scheduled conferences beforehand:

- 1. Click System->Call Settings->Global settings.
- 2. Select the desired time from the pull-down list of Join conference beforehand.
- 3. Click Confirm.

Third Party Registration

If you want to register YMS accounts by devices which are not Yealink devices, you need enable the **Third party registration** feature.

To enable the third party registration:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Third party registration.
- 3. Click Confirm.

Dialing Devices Automatically

You can enable **Auto dialing** feature. When the scheduled conference begins, the devices registered the YMS accounts and the third party devices in enterprise directory will receive a call to invite to join the conference. You can answer or reject the call by devices manually. If the devices enable the auto answer feature, they will join the scheduled conference automatically. The VC800/VC500/VC400/VC120/VC110 video conferencing endpoint, SIP VP-T49G IP phone, SIP-T58V IP phone and third party devices are supported.

To configure auto dialing feature:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Auto dialing.

It is enabled by default.

- 3. Check the desired checkboxes of devices.
- 4. Click Confirm.

Redialing Devices Automatically

If the **Auto dialing** feature is enabled, while the devices you invited disconnect with the YMS in conference. To invite them to join the conference again after they connect to YMS, you can enable the **Auto redialing** feature.

To enable the auto redialing feature:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Auto redialing.

It is enabled by default.

- 3. Click Confirm.
- Note If the third party devices register the YMS accounts by H.323 protocol, they do not apply to the **Auto redialing** feature.

Note If the third party devices register the YMS accounts by H.323 protocol, they do not apply to the **Auto dialing** feature.

Sending Content Only

If the device does not support dual-stream protocol, you can enable **Content only** feature. When other devices share content in a call, the device only receives content and audio.

To enable the content only feature:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Content only.
- 3. Click Confirm.

Configuring Roll Call

During the roll call, the participant who is called is unmuted by default. If other participants do not want to hear the participant who is called, you can disable **Roll call setting** feature.

To disable the roll call setting feature:

- 1. Click System->Call Settings->Global settings.
- Disable Roll call setting.
- 3. Click Confirm.

Record

If the **Record** feature is enabled, you can add studios to the YMS to record conferences.

Note Before you add the studio, make sure Yealink technical support engineer have deployed the recording server. If the recording server is deployed, you need obtain the studio URI, username and password from the Yealink technical support engineer.

To enable the record feature:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Record.
- 3. Enter the studio name, studio URI, username and password in the corresponding field.
- **4.** According to the network of the recording server, select the desired adapter from the pull-down list of **Network adapter**.
- 5. Click Confirm.

Note You can add 20 studios at most.

When a studio is in use, it takes up a video port.

Enabling RTMP Live

You can enable the RTMP live feature, it allows users to watch the live conference.

Before you enable the RTMP live feature, you need obtain the information of AliCloud service,

including domain, APP name, live domain and authentication key.

To enable the RTMP live feature:

- 1. Click System->Call Settings->Global settings.
- 2. Enable RTMP live.
- 3. Configure the live server to generate the streaming address.

Parameters are described below:

Parameter	Description	
Domain	Specify the domain name.	
APP name	Specify the application name.	
Live domain	Specify the live video domain name.	
Authentication	Enable or disable the H.323 protocol. Default: Disabled	
Authentication key	Specify the authentication password.	

4. Click Confirm.

Note When a conference enables RTMP live feature, it takes up a video port.

Enabling Broadcasting Interactive Video Conferences

If the **Broadcasting interactive** feature is disabled, you can initiate a 20-way 1080P conference or 40-way 720P conference. After you enable the feature, you can enable a broadcasting interactive video conference which contains more than 200-way.

Before you enable the feature, you need import the broadcasting port license (Activating the Broadcasting Port License on page 54), and make sure the Yealink technical support engineer deploys the broadcasting server.

To enable broadcasting interactive video conferences:

- 1. Click System->Call Settings->Global settings.
- 2. Enable Broadcasting interactive.
- 3. Click Confirm.

Note When a broadcasting interactive conference is initiated, it takes up two video ports. And broadcasting parties take up the resource of master server.

When the broadcasting interactive conference needs more interactive parties, contact with Yealink technical support engineer. Yealink technical support engineer will increase the number of interactive parties by stacking several MCUs together.

IVR Service

You can configure the voice prompt language for IVR service or the display language on devices while waiting for lecturer. The languages supported are Chinese Simplified, English, Russian, Polish, Spanish and Portuguese.

To configure the IVR language:

- 1. Click System->Call Settings->Global settings.
- 2. Select the desired language from the pull-down list of IVR language.
- 3. Click Confirm.

Call Routing

If you want to place a PSTN call, you should configure the call routing rules. Call routing rules determine how calls are routed.

When you place a PSTN call, the server will select the desired gateway based on your call routing rules, and send the SIP request message. The gateway will call the PSTN telephone through the PSTN network.

Before you configure the call routing rules, please ensure you have added the SIP trunk which can be set as the destination gateway of the call routing rules. For more information, please refer to SIP Trunk on page 24.

Adding Call Routing Rules

To add call routing rules:

- 1. Click System->Call Settings->Call routing.
- 2. On the top-right of page, click Add Call Routing Rule.

3. Configure the call routing rules.

Add Call Routing Rule	
Routing information	
Name*	mx8
Priority* 1~200	1
	Check each rule by priority ascending order until you find the first matching rule, then apply the rule.
Enable	
	Any disabled rules are still displayed in the rule list, but will be ignored.
Rule setting	
Destination regex match*	^0(\d+)\$
	A regular expression for checking the target to see if this rule applies to this call.
Call target*	PSTN
Outgoing location*	test1
	Save Cancel

Call routing rules parameters are described below:

Parameter	Description	
Name	Specify the name of the call routing rule.	
Configure the priority of the call routing rule. The lower the numis, the higher the priority is.PriorityThe range of ports is 1-200 by default.		
1~200	When you place a PSTN call, the server will check each rules by priority ascending order until you find the first matching rule, then apply the rule.	
Enable	Enable or disable the call routing rule. Default: Enabled Any disabled rules are still displayed in the rule list, but will be ignored.	
Destination regex match	Configure the Perl Compatible Regular Expressions (PCRE) to check the target to see if this rule applies to this call.	
Call target	Default: PSTN. Note: It is not configurable.	
Outgoing location	Configure the gateway when access to the destination.	

PCRE	Description
^(1\d{10})\$	Matches the number which begins with 1 followed by 10 digits. For example: 12345678912
^0(\d+)\$	Matches the number which begins with 0 followed by one or more digits. For example: 02, 0157
	 Matches 11-digit mobile phone number, the first 3-digit mobile phone number includes the following types, the rest digit is optional: Begins with 13 and the third number is a 0-9 character
^(13[0-9] 14[5 7] 15[0 1 2 3 5 6 7 8	 Begins with 14 and the third number is a 5/7 character
9] 18[0 1 2 3 5 6 7 8 9])\d{8}\$	 Begins with 15 and the third number is a 0/1/2/3/5/6/7/8/9 character
	 Begins with 18 and the third number is a 0/1/2/3/5/6/7/8/9 character
	For example: 13012345678, 14512345678, 15987654321 or 18243218765
	Matches the number in the following format:
	• XXX-XXXXXXX, 10-digit number
	XXX-XXXXXXXX, 11-digit number
^(\d{3,4}-)?\d{7,8}\$	 XXXX-XXXXXXX, 11-digit number XXXX-XXXXXXXXX, 12-digit number
	XXXXXXX, 7-digit number
	XXXXXXXX, 8-digit number
	For example: XXXXXXX represents 1234567 or other 7
	digits numbers
	Matches the number in the following format:
	• XXX-XXXXXXXX, 11-digit number
\d{3}-\d{8} \d{4}-\d{7}	• XXXX-XXXXXXX, 11-digit number
	For example: XXX-XXXXXXXX represents 012-12345678
	or other 11 digits number, XXXX-XXXXXXX represents
	0123-1234567 or other 11 digits number
	Matches the number in the following format:
(\d{11}) ((\d{3,4})-)?(\d{7,8})(-(\	• 11-digit mobile phone number
d{1,4}))?	• XXXXXXXX, 8-digit number
	• XXXXXXX, 7-digit number

Common Perl Compatible Regular Expressions (PCRE) are described below:

PCRE	Description	
	XXX/XXXX-XXXXXXX/XXXXXXXX, 4 formats in total	
	• XXX/XXXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
	• XXXXXXX/XXXXXXXXXXX/XXXXXXXXXXXXXXXXX	
	For example: XXXX-XXXXXXX represents 0731-8784888	
	or other 11 digits number	

Click Save.

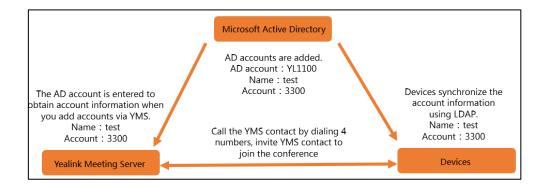
Adding or Editing Call Routing Rules

You can click **System**->**Call Settings**->**Call routing**, and then click \checkmark on the right of page to edit call routing rules, or click $\overrightarrow{\mathbf{m}}$ on the right of page to delete the call routing rule.

LDAP

LDAP (Lightweight Directory Access Protocol) is an application protocol for accessing and maintaining information services for the distributed directory over an IP network. YMS is configurable to interface with an enterprise directory server that supports LDAP version 3. So that the devices which register to YMS by standard SIP/H.323 protocol can obtain YMS contacts and organizational structure. Microsoft Active Directory as LDAP servers is supported.

Because the LDAP server can only be read, the administrator of LADP server should add accounts via LADP server and you should add accounts via YMS, and two types of accounts need be associated with each other. Take image below as an example: when the administrator of LADP server add accounts, the rule of adding accounts via LDAP should be consistent with it via YMS. And when you add accounts via YMS, you can enter a specific AD account to obtain the YMS account. The devices which register to YMS can obtain YMS contacts from LADP server, call the YMS contact by dialing 4 numbers, invite YMS contact to join the conference and so on.



Note

When the administrator of LADP server edits the name and account of AD account, the YMS account will update the name synchronously, while the account will not be updated.

The organizational structure of YMS and it of LADP server are independent with each other. If you want to edit the organizational structure, the organizational structure viewed by third party devices should be edited via LADP server, and the organizational structure viewed by Yealink VC devices should be edited via YMS.

To configure LDAP:

- 1. Click System->Call Settings->LDAP.
- 2. Configure LDAP.

LDAP parameters are described below:

Parameter	Description	
Enable	Enable or disable the LDAP feature.	
	Default: Disabled	
Server address	Configure the domain name or IP address of the LDAP server.	
Port	Configure the LDAP server port.	
	Configure the root path of the LDAP search base.	
Base DN	Example:	
	OU=test_yms,DC=Idap,DC=yealink,DC=cn	
Username	Configure the user name used to log into the LDAP server.	
	Note: The user name is provided by the LDAP server administrator.	
Password	Configure the password to log into the LDAP server.	
	Note: The password is provided by the LDAP server administrator.	
	Configure the name attributes of each record to be returned by the	
Name attribute	LDAP server.	
	Example: name	
	Configure the number attributes of each record to be returned by	
Number attribute	the LDAP server.	
	Example: telephoneNumber	
AD account	Configure the account attributes in the LDAP server.	
attribute	Example: sAMAccountName	

3. Click Connection Test.

If the configuration is correct, the page prompts "connection successful".

4. Click Confirm.

Gateway Configuration

You can configure the H.323, SIP trunk, SIP truck ACL and SIP trunk IVR.

H.323

If H.323 devices want to join conference by direct IP call or invite conference participants by direct IP call, you can enable H.323 gateway. Moreover, YMS supports H.323 devices register to the **embedded GK** and H.323 gateway registers to the **embedded GK** or the **external GK**.

To configure the H.323 gateway:

- 1. Click System->Gateway Configuration->H.323.
- 2. Check H.323 Gateway checkbox.

The checkbox is checked by default.

- **3.** Configure the H.323 gatekeeper.
 - To register to the embedded GK, configure the embedded gatekeeper.

Parameters are described below:

Parameter	Description
	Enable or disable the embedded GK server.
Embedded GK	Default: Enabled
server	Note: the H.323 gateway is enabled and register to the embedded
	GK server by default
Display name	Specify the name to identify this embedded GK server.
TTL timeout	Configure the registration expires time.
duration	After the registration expires time, YMS will send the request for
(10~600s)	registering with the embedded GK server again.
(10~0003)	Default: 60s
IRR timeout	Configure expires time that H.323 gateway sends status response
duration	message to the embedded GK server according to ACF command
	and IRO request.
(10~600s)	Default: 120s

- To register to the external GK, configure the external gatekeeper.

Parameters are described below:

Parameter	Description	
Display name	Specify the name to identify this external GK server.	
GK address	Configure the IP address and domain name of the external GK server.	
GK authentication	Enable or disable support for external GK authentication.	
	Default: Disabled	
	Note: When GK Authentication is enabled, the gatekeeper ensures	
	that only trusted H.323 device are allowed to access the gatekeeper.	
GK account	Specify the account for authentication with external GK.	
GK code	Specify the password for authentication with external GK.	

4. Specify the H.235 type during an H.323 call.

Parameters are described below:

Parameter	Description
-----------	-------------

Parameter	Description	
	Specify the H.235 type during an H.323 call.	
	• Optional -negotiate with the far site whether to use H.235 for media encryption in H.323 calls.	
H.235 encryption	• Compulsory -compulsory use H.235 for media encryption in H.323 calls.	
	• Disable -do not use H.235 in H.323 calls.	
	Default: Disabled	

5. Check the Enable checkbox in the H.239 field.

When H.323 devices which register to YMS join a video conference, they receive and send contents by H.239 protocol.

6. Click Confirm.

If the registration is successful, the status shows "Registered".

Embedded GK Server	
Display name :	test-12345
TTL timeout duration : (10~600s)	600 s
IRR timeout duration : (10~600s)	600 s
	egistered
Display name :	The display name of H.323 gatekeeper
GK address :	The IP address or hostname of H.323 gatekeeper
GK authentication :	Enable
H.235 encryption :	Optional Compulsory Disable
H.239:	✓ Enable
	Comfirm

SIP Trunk

To place a PSTN call, you should configure the SIP trunk which can be set as the destination gateway of the call routing rules. Note that if you add, edit or delete the SIP trunk, YMS will reboot to make the change take effect.

Adding SIP Trunks

To add SIP trunks:

- 1. Click System->Gateway Configuration->SIP trunk.
- 2. On the top-right of page, click Add SIP Trunk.
- 3. Configure the SIP trunk.

Gateway information	
Gateway name*	Test
Gateway type*	New Rock
Outgoing network*	Intranet Extranet
Enable	
Support video	\bigcirc
Registration informati	on
Server address*	test.yms.com Port* 5060
Transport protocol*	UDP •
Session expires (30s~3600s)	3600
Server retry counts (1~16)	3
Outbound proxy server	\bigcirc
	Save Cancel

SIP trunk parameters are described below:

Parameter	Description
Gateway name	Specify the name of SIP voice gateway.
Gateway type	Configure the SIP voice gateway type.
	New Rock
	Audiocodes
	You can also select General to specify the other SIP voice gateway
	type.
	Default: New Rock. The SIP voice gateway is configured by IT
	administrator.
	Configure the outgoing network.
Outgoing network	• Intranet: SIP voice gateway is deployed in internal network.
	• Extranet: SIP voice gateway is deployed in external network.

Parameter	Description	
Enable	Enable or disable the SIP voice gateway.	
	Default: Enabled	
Support video	If the SIP voice gateway supports video, enable Support video .	
Connection	If you select General , enable or disable the server to register with the SIP voice gateway. When the SIP voice gateway needs the server to register with it, you should enable Registered to the gateway . On the contrary, you should disable it.	
	Default: Registered to the gateway checkbox is checked by default.	
	Note that New Rock or Audiocodes do not need the server to register with it.	
Username	When you select General and check the Registered to the gateway checkbox, configure the user name for authentication.	
Realm	When you select General and check the Registered to the gateway checkbox, configure the IP address or domain name of SIP voice gateway for authentication.	
Password	When you select General and check the Registered to the gateway checkbox, configure the password for authentication.	
Number	When you select General and check the Registered to the gateway checkbox, configure the number which is assigned by SIP voice gateway to identify the server.	
Server address	Configure the IP address or domain name of SIP voice gateway.	
Port	Configure the port of the SIP voice gateway. Valid values: Integer from 0 to 65535. Default: 5060	
Transport protocol	 Configure the type of transport protocol for the SIP account. UDP-provides best-effort transport via UDP for SIP signaling. TCP-provides reliable transport via TCP for SIP signaling. TLS-provides secure communication of SIP signaling. DNS-NAPTR-performs the DNS NAPTR and SRV queries for the service type and port if no server port is given. Default: UDP 	
Session expires (30s~3600)	Configure the session expires time. After the session expires time, the server will send the request for registering with the SIP voice gateway again.	

Parameter	Description
	Default: 3600s
Server retry counts (1~16)	When the registration is unsuccessful, configure the number of time which the server retries to send the request for registering with the SIP voice gateway. Default: 3
Outbound proxy server	Enable or disable the server to send requests to the outbound proxy server. Default: Disabled
Outbound proxy server	Configure the IP address or domain name of the outbound proxy server. Default: it is configurable only when the Outbound Proxy Server is enabled.
Port	Configure the port of the outbound proxy server. Valid values: Integer from 0 to 65535. Default : 5060. It is configurable only when the Outbound Proxy Server is enabled.
Proxy fallback interval (30s~3600s)	Configure the proxy fallback internal of outbound proxy server. After the proxy fallback internal, the server will send the request for registering with outbound proxy server again. Default: 3600s. It is configurable only when the Outbound Proxy Server is enabled.

4. Click Save.

The notice is displayed as shown next:

No	tice	
The operation will reb service, confirm		
Confirm	Cancel	

5. Click **Confirm** to reboot video conference service.

Adding or Editing SIP Trunks

You can click System->Gateway Configuration->SIP trunk, and then click 💉 on the right

of page to edit SIP trunks, or click π on the right of page to delete SIP trunks.

SIP Trunk ACL

Adding SIP Trunk ACL

If devices are not registered YMS account, the devices cannot place a call to YMS account directly. To solve this problem, you need add the SIP trunk ACL (Access Control List). The format of calling information must meet: YMS account@ domain name of YMS, and the domain name of YMS must be resolvable.

To add SIP trunk ACL:

- 1. Click System->Gateway Configuration->SIP trunk ACL.
- 2. On the top-right of page, click Add ACL.
- 3. Configure the SIP trunk ACL.

Add ACL		😏 Go Back
ACL name*	Test	
IP address*	10.2.5.16	
Enable		
	Confirm Cancel	

Parameters are described below:

Parameter	Description	
ACL name	Specify the name of the SIP trunk ACL.	
IP address	Configure the IP address or network segment (for example: 192.168.1.0/24) of server on which the devices register accounts. Note : If the devices are not registered accounts, configure the IP address of device.	
Enable	Enable or disable the SIP trunk ACL. Default: Enabled	

4. Click Confirm.

Adding or Editing SIP Trunk ACL

You can click **System**->**Gateway Configuration**->**SIP trunk ACL**, and then click \checkmark on the right of page to edit SIP trunk ACL, or click \overline{m} on the right of page to delete SIP trunk ACL.

SIP Trunk IVR

After you configure the SIP trunk and call routing, users will listen to the voice prompt when they enter YMS via SIP trunk. You can configure the voice prompt and key functions.

Note To make sure devices can send DTMF tones normally according to voice prompt, it is recommended that the DTMF type of devices is RFC2833.

To configure SIP trunk IVR:

- 1. Click System->Gateway Configuration->SIP trunk IVR.
- 2. Configure voice prompt, do one of the following:
 - Select **Default Greeting**. The language depends on your IVR language. For more information, please refer to IVR Service on page 18.
 - Select Personal Greeting.
 Click Browse to select the desired .wav file.
 Click Upload to upload the desired file.
- (Optional.) To enable users can dial extension or conference ID directly, check the Enable first-level extension dialing checkbox to enable
- **4.** If **Personal Greeting** is selected, select the desired key, and then enter the description and select options, available options contain transfer to extension, transfer to conference, extension dialing, conference dialing, repeat and exit.
- 5. Click Confirm.

System Settings

Network Settings

Basic Settings

The server supports two adapters, you can configure the network based on the actual enterprise network condition.

Native Domain Name

You can configure the domain name of YMS. The domain name is used to authentication when devices register YMS accounts.

To configure the domain name of YMS:

- 1. Click System->System Settings->Network.
- 2. Select Basic settings to enter the page of basic settings.
- 3. Configure the domain name of YMS in in the Native domain name field.

Configuring IP Addresses of Internal Network or External Network

You can configure static IP addresses of internal network or external network manually.

Note that if you configure the static IP addresses, YMS will reboot to make the change take effect.

To configure IP address of internal network or external network:

- 1. Click System->System Settings->Network.
- 2. Select Basic settings to enter the page of basic settings.
- 3. Check the Internal network settings or Network settings checkbox.
- 4. Select the desired adapter from the pull-down list of Network adapter settings.
- 5. Configure the static IP address.

☑ Internal network settings		
Network adapter settings :	enp3s0f0	•
Ethernet port type :	Static IP addre	ss
	IP address :	10.2.62.202
	Subnet mask :	255.255.255.0
	Gateway :	10.2.62.254
	Preferred DNS :	192.168.1.20
	Alternate DNS :	Alternate DNS

6. Click Confirm.

The notice is displayed as shown next:

Not	tice ×
The operation will reb service, confire	
Confirm	Cancel

7. Click Confirm to reboot video conference service.

Static NAT

NAT enables communication between devices on your LAN that have private IP addresses and devices that are accessed through a public IP network. Static NAT ensures that the same public IP address always maps to a system's private IP address so that data from the public network intended for the private system can be routed to the system reliably.

To ensure the YMS security and maintain internal network, you can deploy the YMS in internal network. And you should configure static NAT by address forwarding on the router to accomplish the effect that users in external network can access to the YMS.

Note that if you configure static NAT, YMS will reboot to make the change take effect.

To configure static NAT:

- 1. Click System->System Settings->Network.
- 2. Select **Basic settings** to enter the page of basic settings.
- 3. Check the Network settings checkbox.
- 4. Configure the static NAT.

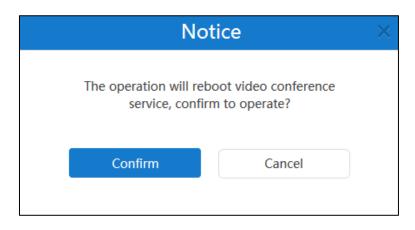
Network settings			
Network adapter settings :	enp3s0f1		
Ethernet port type :	Static IP address	Static IP address	
	IP address :	192.168.1.2	
	Subnet mask :	255.255.255.0	
	Gateway :	192.168.1.1	
	Preferred DNS :	8.8.8.8	
	Alternate DNS :	Alternate DNS :	
NAT :	✓ Enabled		
	IP address	1.1.1.1	

Static NAT feature parameters are described below:

Parameter	Description	
NAT	Enable or disable the static NAT feature.	
	Default: Disabled	
IP address	Configure the NAT public address for YMS.	

5. Click Confirm.

The notice is displayed as shown next:



6. Click Confirm to reboot video conference service.

Routing Rules

When YMS uses two adapters, you can configure routing rules based on the actual enterprise network condition. To reach the destination, you can specify the network adapters to use It is recommended that external network and all network segments in your enterprise must be specified routing rules. Note that If you add, edit or delete the contents of routing rules, YMS will reboot to make the change take effect.

Adding Routing Rules

To add the contents of routing rules:

- 1. Click System->System Settings->Network.
- 2. Select Basic settings to enter the page of basic settings.
- 3. Click Add routing rules to add the contents of routing rules.
- 4. Configure the routing rules.

	Routing Rules Routing network adapters, configure		k adapter when acc	ess to the destination I	P address. When using
	Destination IP address	Subnet mask	Gateway	Network adapter	Operation
1	0.0.0.0	0.0.0.0	10.2.62.254	enp3s0f0	/亩
2	10.0.0.0	255.0.0.0	10.2.62.254	enp3s0f0 -	Confirm Cancel
\oplus	Add rounting rules				

- 5. Click **Confirm** to save the change.
- 6. Click Confirm.

The notice is displayed as shown next:

tice	×
oot video conference n to operate?	
Confirm Cancel	
	oot video conference n to operate?

7. Click **Confirm** to reboot video conference service.

Editing or Deleting Routing Rules

You can click **System**->**System Settings**->**Network**, and then click \checkmark on the right of page to edit routing rules, or click in on the right of page to delete routing rules.

Service Settings

Web

You can configure HTTP protocol and HTTPS protocol. If you enable HTTP protocol and HTTPS protocol, the system priority of selection is as follows: HTTPS protocol>HTTP protocol.

Note that if you configure HTTP protocol and HTTPS protocol, YMS will reboot to make the change take effect.

To configure the Web page:

- 1. Click System->System Settings->Network.
- 2. Select Service settings to enter the page of service settings.
- **3.** Configure the Web page.

Web page parameters are described below:

Parameter	Description	
Enable HTTP	Enable the HTTP protocol.	
	Default: It is not configurable.	
	Specify the HTTP listener port of HTTP protocol.	
HTTP listener	Valid values: 1-65535	
	Default: 80	
	If you enabled static NAT in external network settings, configure the	
ΗΤΤΡ ΝΑΤ	HTTP NAT port of HTTP protocol is used to access to the external	
	network.	
	Default: 80. The port should be the same as it configured on the	

Parameter	Description		
	router.		
Enable HTTPS Enable or disable the HTTPS protocol.			
	Default: Enabled		
	Specify the HTTPS listener port of HTTPS protocol.		
HTTPS listener	Valid values: 1-65535		
	Default: 443		
	If you enabled static NAT in external network settings, configure the		
	HTTPS NAT port of HTTPS protocol is used to access to the external		
HTTPS NAT	network.		
	Default: 443. The port should be the same as it configured on the		
	router.		

4. Click Confirm.

The notice is displayed as shown next:

No	tice ×
-	poot video conference m to operate?
Confirm	Cancel

5. Click **Confirm** to reboot video conference service.

SSH

SSH (Secure Shell) is a cryptographic network protocol for operating network services securely over an unsecured network. It provides a secure channel over an unsecured network in a client-server architecture, connecting an SSH client application with an SSH server. Common applications include remote command-line login and remote command execution, but any network service can be secured with SSH. Note that if you configure SSH, YMS will reboot to make the change take effect.

To configure SSH:

- 1. Click System->System Settings->Network.
- 2. Select Service settings to enter the page of service settings.
- 3. Configure SSH.

SSH parameters are described below:

Parameter	Description		
Enable SSH	Enable or disable the SSH protocol.		
Enable 35H	Default: Enabled		
	Specify the port of SSH protocol.		
Port	Valid values: 1-65535		
	Default: 22		

4. Click Confirm.

The notice is displayed as shown next:

No	tice	
	boot video conference rm to operate?	
Confirm	Cancel	

5. Click Confirm to reboot video conference service.

SIP

YMS supports SIP protocol and UDP, TCP and TLS protocol to transport SIP (Session Initiation Protocol) signaling. You can specify the ports of these protocols. Note that if you configure the port parameters to transport SIP signaling, YMS will reboot to make the change take effect.

To configure the port parameters to transport SIP signaling:

- 1. Click System->System Settings->Network.
- 2. Select Service settings to enter the page of service settings.
- 3. Configure the port parameters to transport SIP signaling.

SIP :	
UDP/TCP port :	5060
Note : used for IVR	
TLS port :	5061
Note : must be different	from the TCP/UDP port

4. Click Confirm.

The notice is displayed as shown next:

1	Notice	×
-	l reboot video conference onfirm to operate?	
Confirm	Cancel	

5. Click **Confirm** to reboot video conference service.

H.323 Gateway

H.225 is part of the H.323 family of telecommunication protocols. If the H.323 gateway has registered, H.225 was used to establish the H.323 call. For more information, please refer to H.323 on page 22.

H.225 listener port is not configurable.

To view H.323 gateway parameters:

- 1. Click System->System Settings->Network.
- 2. Select Service settings to enter the page of service settings.

GK

If the embedded GK server is enabled, H.323 GK ports are enabled by default to make sure the H.323 gateway can register to embedded GK server. For more information, please refer to H.323 on page 22.

H.323 gatekeeper parameters are not configurable.

To view H.323 gatekeeper parameters:

- 1. Click System->System Settings->Network.
- 2. Select Service settings to enter the page of service settings.

WebRTC

Joining conferences from a Web browser are supported by YMS.

You can configure the WebRTC listener port. Note that if you configure the WebRTC listener port, YMS will reboot to make the change take effect.

To configure the WebRTC listener port:

- 1. Click System->System Settings->Network.
- 2. Select Service settings to enter the page of service settings.

- 3. Enter the listener port in the webRTC listener field.
- 4. Click Confirm.

The notice is displayed as shown next:

Not	tice	×
Confirm	Cancel	
	The operation will reb service, confirr	Notice The operation will reboot video conference service, confirm to operate? Confirm Cancel

5. Click **Confirm** to reboot video conference service.

Port Settings

You can configure UDP ports and TCP ports. After you configure it, YMS will reboot to make the change take effect.

To configure port settings:

- 1. Click System->System Settings->Network.
- 2. Select Port settings to enter the page of port settings.
- **3.** Configure the ports in the corresponding field.

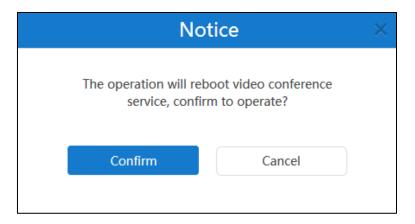
Port settings parameters are described below:

Parameter	Description	
	Specify the range of IVR ports.	
	Default: A call occupies 6 ports. If you initiate presentation in the call,	
	the call occupies additional 2 ports. The range of ports is 30000-37999	
IVR port	by default. And the difference between the maximum signaling port	
	and the minimum port should be not less than 1000 to avoid the port	
	conflict. For example, you set 30000 as the minimum port, the	
	maximum port should be not less than 31000.	
	Specify the range of TURN service ports.	
	Default: 38000-49999. And the difference between the maximum port	
TURN service port	and the minimum port should be not less than 1000 to avoid the port	
	conflict. For example, you set 38000 as the minimum port, the	
	maximum port should be not less than 39000.	
	Specify the range of MCU ports.	
MCU port	Default: 50000-59999. And the difference between the maximum port	
	and the minimum port should be not less than 1000 to avoid the port	
	conflict. For example, you set 50000 as the minimum port, the	

Parameter	Description
	maximum port should be not less than 51000.
	Specify the range of GK media forwarding ports.
GK media	Default: 15000-19999. And the difference between the maximum port
forwarding port	and the minimum port should be not less than 1000 to avoid the port
forwarding port	conflict. For example, you set 15000 as the minimum port, the
	maximum port should be not less than 16000.
	Specify the range of H.245/Q.931 ports.
	Default: 30000-39999. And the difference between the maximum port
H.245/Q.931	and the minimum port should be not less than 1000 to avoid the port
	conflict. For example, you set 30000 as the minimum port, the
	maximum port should be not less than 31000.
	Specify the range of H.245 ports.
	Default: 20000-24999. And the difference between the maximum port
H.245	and the minimum port should be not less than 1000 to avoid the port
	conflict. For example, you set 20000 as the minimum port, the
	maximum port should be not less than 21000.
	Specify the range of Q.931 ports.
	Default: 25000-29999. And the difference between the maximum port
Q.931	and the minimum port should be not less than 1000 to avoid the port
	conflict. For example, you set 25000 as the minimum port, the
	maximum port should be not less than 26000.

4. Click Confirm.

The notice is displayed as shown next:



5. Click **Confirm** to reboot video conference service.

Time/Time Zone Settings

Time Access

Time and date are synced automatically from the SNTP server by default. If YMS cannot obtain the time and date from the SNTP server, you need to manually configure them.

When configuring YMS to obtain the time and date from the SNTP server, you must set the time zone.

To configure the time access:

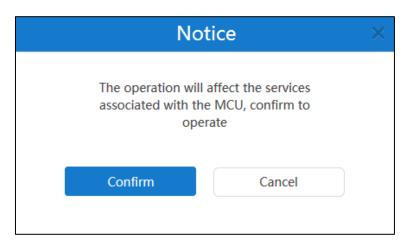
- 1. Click System->System Settings->Time/Time zone.
- **2.** Configure the time access.

Time access parameters are described below:

Parameter	Description	
Current server time	The current time of YMS.	
Time access	 Configure the Daylight Saving Time (DST) type. SNTP: obtain the time and date from the SNTP server automatically. Date & time configuration: configure the time and date manually. Default: SNTP 	
Server domain name	Configure the SNTP server. Default: pool.ntp.org	
Time zone	Configure the time zone.	

3. Click Confirm.

The notice is displayed as shown next:



4. Click Confirm.

Note

Please refer to Appendix: Time Zones for the list of available time zones on YMS.

Meeting Time Zone Configuration

You can configure the meeting time zone. When users schedule the conference, the default zone and enabled state of Daylight Saving Time (DST) is determined by the meeting time zone configuration.

To configure the meeting time zone:

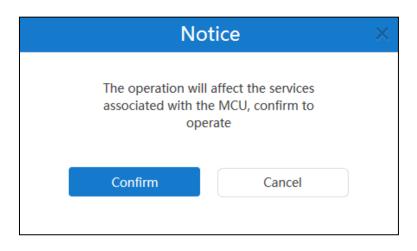
- 1. Click System->System Settings->Time/Time zone.
- **2.** Configure the meeting time zone.

Meeting time zone parameters are described below:

Parameter	Description	
Default time zone	When users schedule the conference, configure the default time zone. Default: The default time zone interacts with the time zone of server.	
Enable DST automatically	 When users schedule the conference, configure the DST type. The available types for YMS are: Auto: DST will be configured automatically. When users schedule the conference in the countries which use DST, the DST is enabled automatically. Disable: do not use DST. Default: Auto 	

3. Click Confirm.

The notice is displayed as shown next:



4. Click Confirm.

SMTP Mailbox

You can use the SMTP mailbox to send emails to users. For example, you can send account information to users by emails.

When the SMTP server you configured meets all of the following conditions, before you configure SMTP mailbox, you should obtain the mail certification from your enterprise IT.

- The SMTP server is built by the enterprise.
- The certification which the SMTP server uses is not the certification issued by CA formally.
- The SMTP server sends emails by a secure connection.

To configure the mailbox parameter:

1. Click System->System Settings->SMTP mailbox.

2. Configure the SMTP server address. mailbox address, username, password, signature and port.

SMTP mailbox test settings				
SMTP server :	smtp.yealinkvc.com			
Mail address :	test@yealinkvc.com			
Username :	test@yealinkvc.com			
Password :	•••••	••••		
Mail signature :	Yealink Team	www.yealink.com		
Port :	25			
	□ This server requires a secure conne	ction.		
Mail certification :	🚘 Select files	Browse Import		
	Mail certification :Null			
	The imported mail certification will take affect	t after Web service restarted.		
	Mailbox test settings Con	nfirm		

3. (Optional.) Click **Browse** in the **Mail certification** field, and then select the desired certification in your computer.

Click Import.

YMS will reboot to make the change take effect.

4. Click Mailbox test settings.

Enter the email address of the recipient in the **Test email** field.

Mailbox test settings				
Test email	Jane@yealink.com			
	Confirm			

5. Click **Confirm** to test to test whether the email address you set is available.

If the mailbox has connected successfully, the page prompts "Operation success".

6. Click Confirm.

Disk Space Settings

Configuring the Default Storage Path

This setting specifies the default storage path, and it is used for storing all files.

You can view the used space and the available space of specified storage path by the doughnut chart on the right of page.

Disk space settings	
Server storage path settings Default storage path : (All files are stored under this path) /home/mcudata System will send email to inform when more than 80% disk space are used.	512G Disk space
	Used:2G Available:510G

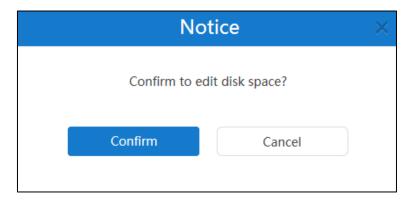
To configure the storage path:

- 1. Click System->System Settings->Disk space.
- 2. Click Browse and then select the desired path in the Default storage path field.
- **3.** (Optional.) Check **System will send email to inform when more than 80% disk space are used** checkbox.

The checkbox is checked by default.

4. Click Confirm.

The notice is displayed as shown next:



5. Click Confirm.

Allocating the Space Quota

You can allocate **Call history**, **Syslog**, **Device log**, **Backup space** and **Device firmware** quota manually.

Note that the quotas should be integers. Moreover, the minimum actual quota is the maximum of the default quota and used quota. For example, the default quota of call history is 10G and

the used quota of call history is 0G, the minimum quota is 10G. If the used quota of call history is 12G, the minimum quota is 12G. And the total of call history, syslog, device log, backup space and device firmware quota should not be more than the available space of specified storage path.

To allocate the space quota:

- 1. Click System->System Settings->Disk space.
- 2. Enter Call history, Syslog, Device log, Backup space and Device firmware quota in the corresponding field.

In the Syslog field, click Details, enter Web, FreeSwitch, MCU, Turn Server and WebRTC percentage in the corresponding field.

You can view the usage by histogram on the right of page.

3. Click Confirm.

The notice is displayed as shown next:

Nc	otice	×
Confirm to e	dit disk space?	
Confirm	Cancel	

- 4. Click Confirm.
- Note

After the storage quota is fulfilled, the old files will be covered automatically. If you want to release the storage, you can click Clean up.

Security Management

To prevent YMS from a malicious attack, YMS supports blacklist. You can view the blacklist or delete blacklist.

Registration Blacklist

When users fail to register the same YMS account 5 times in a minute using the same IP address, the users will be recorded in the blacklist and cannot register YMS accounts in the certain time.

Viewing Registration Blacklist

To view the registration blacklist:

1. Click System->Security->Registration blacklist.

Deleting Registration Blacklist

To allow users to register YMS accounts, you can delete the record in the blacklist.

To delete the registration blacklist:

- 1. Click System->Security->Registration blacklist.
- 2. Click 💼 on the right of the desired record.

Conference Blacklist

When users fail to join conferences 30 times in a minute by dialing the same conference ID, the users will be recorded in the blacklist and cannot join conferences in the certain time.

Viewing Conference Blacklist

To view the conference blacklist:

1. Click System->Security->Conference blacklist.

Deleting Conference Blacklist

To allow users to join conferences, you can delete the record in the blacklist.

To delete the conference blacklist:

- 1. Click System->Security->Conference blacklist.
- 2. Click 💼 on the right of the desired record.

IP Call Blacklist

When users make IP calls 100 times in a minute (including place a call to YMS directly or join conferences by URI), the users will be recorded in the blacklist and cannot make IP calls in the certain time.

Viewing IP Call Blacklist

To view the IP call blacklist:

1. Click System->Security->IP call blacklist.

Deleting IP Call Blacklist

To allow users to make IP calls, you can delete the record in the blacklist.

To delete the IP call blacklist:

- 1. Click System->Security->IP call blacklist.
- 2. Click in on the right of the desired record.

System Maintenance

Device Upgrade

You can update VC800/VC500/VC400/VC120/VC110 video conferencing endpoint, SIP VP-T49G IP phone and SIP-T58V IP phone registered the YMS account remotely. Note that only *.rom format file is available.

Enabling Device Upgrade Feature

Before you use device upgrade feature, you need enable **Device upgrade** feature for YMS.

To enable device upgrade feature:

- 1. Click System->System Maintenance->Device upgrade.
- 2. Check the Enable checkbox.

The checkbox is checked by default.

D	evic	e upgrade 🔽 Enable				⊕ Add	🛗 Batch de	lete
		File name	Firmware version	Device model	Upload time	Set as the latest version	Operation	
		T49-51.24.0.1.rom	51.24.0.1	T49G	2017/11/24		Э	^
		VC800(VCC22,VC500)-63.31.254.60.rom	63.31.254.60	VC800/VC500	2017/11/23	\bigcirc	/ 亩	

Adding Configuration Files

The configuration file is the firmware of device. You can add configuration files to update them.

To add configuration files:

- 1. Click System->System Maintenance->Device upgrade.
- 2. On the top-right of page, click Add.

3. Click Browse to add configuration files.

	Add configuration file				
Select fi	le		Browse		
	Confirm	Cancel			

4. Click Confirm.

The page will display the progress bar, the configuration file is not added successfully until the progress bar reaches 100% and it is displayed in the list.

The configuration file will be set as the latest version automatically.

Updating Configuration Files

If the configuration file does not set as the latest version, you can upload a file to update the configuration file.

To update configuration files:

- 1. Click System->System Maintenance->Device upgrade.
- 2. Check the desired checkbox of configuration file.
- 3. Click 📝 on the right of page, the dialog box of Add configuration file pops up.
- 4. Click Browse to update configuration file.

	Add configuration file		
Select file			Browse
	Confirm	Cancel	J

5. Click Confirm.

The page will display the progress bar, the configuration file is not added successfully until the progress bar reaches 100% and it is displayed in the list.

Updating Device Firmware

Before you update the device registered YMS account, you need set a configuration file as the latest version. When the version of the device firmware is not the same as the latest version, it

will be updated.

To update device firmware:

- 1. Click System->System Maintenance->Device upgrade.
- **2.** Select the desired configuration file and click the switch to On in **Set as the latest version** field.
- 3. Click 🥭 on the right of page.

The notice is displayed as shown next:

<u>^</u>

4. Click **Confirm** to update the same type of devices.

Deleting Configuration Files

You can delete configuration files which do not set as the latest version.

To delete configuration files:

1. Click System->System Maintenance->Device upgrade.

- 2. In configuration file list, you can do the following:
 - Check the desired checkbox of configuration file, click 前 on the right of page to delete the configuration file.
 - Check the multiple checkboxes of configuration files.

If you want to check all checkboxes, you can check the checkboxes as following:

	File name	Firmware version	Device model	Upload time	Set as the latest version	Oper	ation
V	VC110-50.23.0.15.rom	50.23.0.15	VC110	2017/07/03	\bigcirc	A MARY	D
V	VC400-30.23.0.15.rom	30.23.0.15	VC400	2017/07/03	\bigcirc	AMAN	亩
	T49-51.23.0.15.rom	51.23.0.15	T49G	2017/07/03	\bigcirc	AND	ά

On the top-right of page, click **Batch delete** to delete configuration files.

Backup/Restore

The configuration file except for license and logs of YMS can be exported and saved as a backup to disk. When the server fails, you can restore the backup.

Auto Backup Settings

You can take regular backups of the configuration data. Auto backup settings contain cycle, date and maximum backup number.

To configure the auto backup settings:

- 1. Click System->System Maintenance->Backup/Restore.
- 2. On the top-right of page, click Auto backup settings.
- 3. Configure the auto backup settings.
- 4. Click Confirm.

Creating a Backup Manually

You can create a backup of YMS manually.

To create a backup:

- 1. Click System->System Maintenance->Backup/Restore.
- 2. On the top-right of page, click **Create backup**.
- 3. Enter the file name in the File name field.

The **File name** field is filled in the format of Backup_date_time automatically.

	Create	backup	
File name :	Backup_20170704_1	71845	
	Confirm	Cancel	

4. Click Confirm.

Downloading a Backup

You can download the desired backup of YMS.

To download a backup:

- 1. Click System->System Maintenance->Backup/Restore.
- 2. Check the desired checkbox of backup.
- 3. Click \checkmark on the right of page to download the backup, and then save it to the local system.

Restoring a Backup

Restoring a backup by Selecting a Backup Directly

In backup list, you can select the desired backup to restore.

To restore a backup:

- 1. Click System->System Maintenance->Backup/Restore.
- 2. Check the desired checkbox of backup.
- **3.** Click *C* on the right of page.

The notice is displayed as shown next:

No	tice	×
Confirm to	o restore?	
Confirm	Cancel)

4. Click **Confirm**, YMS will reboot to make the change take effect.

Restoring a backup by Uploading a Backup

You can upload the backup saved in your computer to restore. You can upload a backup in the following scenarios:

- If the current backup was saved in your computer and the YMS is reset to factory, you need upload the backup to restore settings.
- If the backup of other YMS was saved in your computer, you can upload the backup to apply to the current YMS.

To restore a backup:

1. Click System->System Maintenance->Backup/Restore.

2. Click Upload backup file, the dialog box of Restore a backup pops up.

Select file Browse		Restore a ba	ackup	
Browse	E-Calaat fila			Descusso
	Select file			Browse

- 3. Click Browse to select a backup.
- 4. Click Restore a backup now, YMS will reboot to make the change take effect.

Deleting a Backup

To delete a backup:

- 1. Click System->System Maintenance->Backup/Restore.
- 2. Check the desired checkbox of backup.
- 3. In the backup list, you can do the following:
 - Check the desired checkbox of backup, click 📷 on the right of page to delete the backup.
 - Check the multiple checkboxes of backup.

If you want to check all checkboxes, you can check the checkboxes as following:

	File name	File size(MB)	Build time	Operation
	AutoBackup_20170704_040000.tar.gz	5.78	2017/07/04 16:00:00	生で盲
	AutoBackup_20170703_040000.tar.gz	5.05	2017/07/03 16:00:00	土 C 亩
V	AutoBackup_20170702_040000.tar.gz	4.83	2017/07/02 16:00:00	生で盲

Click Batch delete to delete backups.

System Upgrade

Viewing System Information

You can view the current version and package time of YMS.

To view the system information:

1. Click System->System Maintenance->System upgrade.

Upgrading System

When a new version is available, you can upgrade YMS. The latest version can be obtained from

Yealink.

To upgrade system:

- 1. Click System->System Maintenance->System upgrade.
- 2. Click Browse to upload the latest version.
- 3. Click Upgrade, YMS will reboot to finish update automatically.

Note The YMS supports the files in the format of .tar.gz.

Reboot/Reset to Factory

Resetting to Factory

You can reset to factory when you encounter problems using YMS.

Do one of the following to reset to factory:

- Only clear configuration information under system settings module: Only server configurations information will be cleared. The user information (meeting rooms, account information, conference information will be saved. But conference histories, call history, log files and so on will not be saved.
- Clear all user data: All user data will be cleared.

To reset to factory:

- 1. Click System->System Maintenance->Reboot/Factory reset.
- 2. Select Only clear configuration information under system settings module.
- 3. Click Reset.

The notice is displayed as shown next:

No	otice	×
Confirm to r	eset to factory?	
Confirm	Cancel	

4. Click Confirm to reset to factory.

Reboot

When YMS fails to upgrade, for example if it remains on the Account Management page, you can reboot system.

To reboot system:

- 1. Click System->System Maintenance->Reboot/Factory reset.
- 2. Select Reboot system.
- 3. Click Reboot.

The notice is displayed as shown next:

No	tice	×
Confirm to reb	oot the system?	
Confirm	Cancel	

4. Click **Confirm** to reboot the system.

Licenses Management

Video Port Licenses

If interactive parties want MCU to process video image or users want to register accounts, you can activate a video port license. You need purchase the license from Yealink.

When the video port is insufficient, interactive parties can only join conference by audio call. YMS supports extra 40 audio ports.

Activating the Video Port License

You can activate the video port license to enable video ports.

To activate the video port license:

- 1. Click System->Licenses->Video port.
- 2. Enter the license number in the License field.
- 3. Click Activate the license.

License information are displayed as below:

enses	
License :	blUeIpV0/BtIYf8IwvCCQ+2/V9ChEt/uvdaI9F+pDvitXMYzxa4nS5TzvkBjZ
Activation type :	Offline
Status :	Activation
Current ports :	100
Valid time :	3 month(s)
Expired date :	2017/10/04
	Renew license

Renewing the Video Port License

To renew the video port license:

- 1. Click System->Licenses->Video port.
- 2. Click Renew license.
- 3. Enter the license number in the License field.
- 4. Click **Confirm** to renew the license.

Broadcasting Port Licenses

If the video port license is activated, you can activate a broadcasting (only receive video and audio, and do not send video and audio) port license to use the broadcasting interactive feature. You need purchase the license from Yealink.

Activating the Broadcasting Port License

You can activate the broadcasting port license to enable broadcasting ports.

To activate the broadcasting port license:

- 1. Click System->Licenses->Broadcast port.
- 2. Enter the license number in the License field.
- 3. Click Activate the license.

License information are displayed as below:

blUeIpV0/BtIYf8IwvCCQ+2/V9ChEt/uvdaI9F+pDvitXMYzxa4nS5TzvkBj2
Offline
Activation
100
3 month(s)
2017/10/04

Renewing the Broadcasting Port License

To renew the broadcasting port license:

- 1. Click System->Licenses->Broadcast port.
- 2. Click Renew license.
- 3. Enter the license number in the License field.
- 4. Click **Confirm** to renew the license.

Importing Trusted CA Certificates

When you access YMS by domain name, the browser will prompt you that it is insecure. To solve this, you need import trusted CA certificates related to domain name.

To import trusted CA certificates:

- 1. Click System->Licenses->Trusted CA Certificate.
- 2. Click Browse, and then select trusted CA certificates.
- 3. Click Import.

The notice is displayed as shown next:

×
eo conference erate?
Cancel

4. Click Confirm.

Certificate information are displayed as below:

Trusted CA Certificate					
Import PEM File:*	Select files	Select files		Import	Delete
	Select one PEM-formatted text file exceed 1 Mb.	e containing tr	usted CA certif	ficate. The PEI	M file cannot
Certificate Informa	ation				
Import time:	2018/2/2				
Valid date:	2016/11/17 - 2036/11/16				
Issuer:	Yealink Equipment Issuing CA				
To:	*.leucs.com				

System Logs

System logs record the information of devices and YMS problem, and it can also monitor the event that occurs in the YMS. Enterprise administrator can check the reason of problems or look for the trace of attacks.

Server Logs

Syslog Server Settings

You can configure remote syslog server to collect operation logs and system logs.

To configure the syslog server settings:

- 1. Click System->System Log->Server log.
- 2. On the top-right of page, click Syslog server settings.

3. Configure the syslog server.

Syslog server settings						
Server address	10.2.61.200					
	The IP address of the remote syslog server.					
Port(1~65535)*	514					
	The port on the remote syslog server.					
Transport protocol*	UDP 🔹					
	The transport protocol used to connect to the remote syslog server.					
	Confirm Cancel					

Parameters are described below:

Server address Port (1~65535)	Specify the IP address of the remote syslog server.					
Port (1.,65525)	Specify the part on the remote system conver					
FUIL (1~05555)	Specify the port on the remote syslog server. Default: 514					
Transport protocol	 Configure the type of transport protocol used to communicate with the remote syslog server. UDP-provides best-effort transport via UDP. TCP-provides reliable transport via TCP. TLS-provides secure communication. Default: UDP 					

4. Click Confirm.

Operation Logs

Operation logs record the change logs, including access logs or configuration changes.

To view the operation log:

- 1. Click System->System Log->Server log.
- 2. Select **Operation log** to enter the page of operation log.
- **3.** Click **Today**, **Nearly 3 days**, **Nearly 7 days** or **All**, the page will display the operation log during the selected time.

You can also select the start time and end til	ime in the date selection box.
--	--------------------------------

		0	peration log				_				S	ystem	log				
oday	Nearly	y 3 days Nearl	y 7 days All	2017-0	7-0 4 -	- 2017-	07-04			Search						Q	
	Export	t		+		Ju	II 2017			>	÷		Ju	I <mark>I 20</mark> 17			
	Name	IP address	Operation mo	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	admin	10.2.5.29	Login module	26	27	28	29	30	1	2	26	27	28	29	30	1	2
2	9999	10.2.61.176	Login module	3 10	4	5 12	6 13	7 14	8 15	9 16	3 10	4	5 12	6 13	7 14	8 15	9 16
3	admin	10.2.61.156	Login module	17	18	12	20	21	22	23	17	18	12	20	21	22	23
4	admin	10.2.5.29	Login module	24	25	26	27	28	29	30	24	25	26	27	28	29	30
5	admin	10.2.5.29	Login module	31	1	2	3	4	5	6	31	1	2	3	4	5	6
6	1036	10.2.62.103	Login module							Confir	n Ca	ancel					

4. Click **Export** to export the operation logs.

The following is an example of operation logs:

NO.	UserName	ModulejMenu	OperationTime	Remark
1	admin	SystemManager Configuration backup/restore	2016-12-07T16:02:41Z	Download the backup successful!
2	admin	Login Login	2016-12-07T16:01:05Z	Account:admin login success!
3	admin	Login Login	2016-12-07T15:57:10Z	Account:admin login success!
4	2221	Login Login	2016-12-07T15:56:45Z	Account:2221 login success!
5	admin	Login Login	2016-12-07T15:42:32Z	Account:admin login success!
6	admin	SystemManager Configuration backup/restore	2016-12-07T15:36:05Z	Download the backup successful!
7	admin	SystemManager Configuration backup/restore	2016-12-07T15:36:01Z	Download the backup successful!
8	admin	SystemManager[TerminalAutoUpgrade	2016-12-07T15:21:53Z	Delete termianl config success!
9	admin	登录模块 登录模块	2016-12-07T15:19:28Z	账号admin登录成功!
10	4201	Login Login	2016-12-07T15:18:53Z	Account:4201 login success!
11	4201	Login Login	2016-12-07T15:17:31Z	Account:4201 login success!
12	admin	登录模块 登录模块	2016-12-07T15:16:34Z	账号admin登录成功!
13	2221	Login Login	2016-12-07T15:14:44Z	Account:2221 login success!
14	admin	Login Login	2016-12-07T15:14:31Z	Logout success!
15	1222	Login Login	2016-12-07T15:13:08Z	Account: 1222 login success!
16	admin	登录模块 登录模块	2016-12-07T15:10:39Z	账号admin登录成功!
17	1256	登录模块 登录模块	2016-12-07T15:08:35Z	账号1256登录成功!
18	admin	Login Login	2016-12-07T15:02:09Z	Account:admin login success!
19	admin	SystemManager[TerminalAutoUpgrade	2016-12-07T15:00:53Z	Add termianl config success!
20	4004	Login Login	2016-12-07T14:57:18Z	Account:4004 login success!
21	4004	Login Login	2016-12-07T14:57:16Z	Account:4004 login success!
22	admin	Login Login	2016-12-07T14:57:02Z	Logout success!
23	4004	Login Login	2016-12-07T14:56:44Z	Account:4004 login success!
24	4004	Login Login	2016-12-07T14:56:39Z	Account:4004 login success!
25	admin	Login Login	2016-12-07T14:56:34Z	Logout success!
26	4002	Login Login	2016-12-07T14:55:41Z	Account:4002 login success!
57	admin	Login Login	2016-12-07T14:55:33Z	Logout success!

System Logs

System logs record conference logs.

You can export **Web**, **FreeSwitch**, **MCU**, **TURN**, **WebRTC** or **GateKeeper** logs and save these in your computer to view logs.

To view the system log:

- 1. Click System->System Log->Server log.
- 2. Select System log to enter the page of system log.
- Select the desired type of system logs, and then click Web, FreeSwitch, MCU, TURN, WebRTC or GateKeeper, the selected type is blue.

s	ystem log	(중) Syslog server settings
	Operation log	System log
	View system log	
	Please select sub-modules:	
	Web FreeSwitch MCU TURN We	bRTC GateKeeper

4. Click Today, Nearly 3 days, Nearly 7 days or All.

You can also select the start time and end time in the date selection box.

oday Nearly 3 days Nearly 7 days All	2017-07	7-04 -	- 2017	07-04					Exp	ort				
	+		Ju	I 2017			>	+		Ju	ıl 2017	,		
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sur
	26	27	28	29	30	1	2	26	27	28	29	30	1	2
	3		5	6	7	8	9	3		5	6	7	8	9
	10	11	12	13	14	15	16	10	11	12	13	14	15	16
	17	18	19	20	21	22	23	17	18	19	20	21	22	23
	24	25	26	27	28	29	30	24	25	26	27	28	29	30
	31	1	2	3	4	5	6	31	1	2	3	4	5	6

5. Click Export to export the system logs and save in your computer to view system logs.

Device Logs

You can enable the **Device log** feature. After you enable it, the device logs will occupy a certain amount of bandwidth. System's actual performance may vary based on the number of devices. Device logs contain SIP information, when devices interact with YMS, the information are generated.

To view the device log:

- 1. Click System->System Log->Device log.
- 2. Check the Enable checkbox to enable the Device log feature.

Device log Ena	ble				
All types	All status			Search	Q
Name	Account	Device model	IP adress	Status	Operation

3. Select the desired device type from the pull-down list, the page will display devices of the selected type.

Device log Enable	•				
All types 🗸	All status	•		Search	Q
All types = AutoTest	Account	Device model	IP adress	Status	Operation
SIPp T23P	9403	WEB	10.2.61.3	Offline	C Î
VC110 VC120	9375	WEB	10.2.61.3	Offline	D.
VC400 VC800	9023	WEB	10.2.61.3	Offline	ß
VCDesktop	1017	VP-T49G	10.15.84.18	Offline	ß
VP-T49G WEB	9410	WEB	10.2.61.3	Offline	B

4. Select the desired status from the pull-down list, the page will display the device logs of the selected status.

Devi	ce log 🗵 Enable	3					
A	Il types 👻	All status 🔹			Search		Q
	Name	All status Online Offline	Device model	IP adress	Status	Operation	
1	9403	9403	WEB	10.2.61.3	Offline	B	^
2	9375	9375	WEB	10.2.61.3	Offline	B	=

5. Click C on the right of desired device log.

Export device log							
Please select the desired time to export syslog Today Nearly 3 days Nearly 7 days All 2018-02-07-2018-02-07							
Export Cancel							

6. Select the desired time to export syslog, and then click **Export** to export the device log.

Account Management

YMS allows you to manage user accounts in a hierarchical manner, and you can also manage room system accounts and the third party devices.

The differences between user accounts, room system accounts and third party devices are listed below:

Туре	Description	Note
User accounts	Users can log into devices using the account. An account can be used to log into five devices at most simultaneously.	They are called as YMS accounts.
Room system accounts	The account is used to log into YMS by devices in the video meeting room. An account can be used to log into five devices at most simultaneously.	YMS can store up to 10000 accounts at most.
Third party devices	The devices without YMS accounts.	No

This chapter provides the account management, Topics include:

- Department Management
- Adding User Accounts
- Adding Room System Accounts
- Adding Third Party Devices
- Viewing Accounts
- Sending Emails to YMS Accounts
- Editing Accounts
- Deleting Accounts

Department Management

You can add departments based on the enterprise organization to manage user accounts in a hierarchical manner.

The default name in root node is the name of your enterprise. It depends on license. You can manage the department's accounts and children department's accounts.

Adding Departments

To add departments:

1. Click Account->User.

-1/2-	User	Room System
Status	Search	
	Organiz	ational

- 2. On the top-right of page, click Add Department.
- 3. Enter the name of department in the Name field.
- 4. Click Select in the Upper department field, and then select the desired department.
- 5. Click Confirm.

Editing Department Information

If the department information has changed, you can edit the name and upper department.

To edit department information:

- 1. Click Account->User.
- 2. In the Organizational Structure list, select the desired department, and then click 💉 on the right of page.

Yealink Meeting Server Yealink Network Technology Co.,Ltd					Home	Quick settings	English - 🔔 Adı	lmin +	
	User	Room System	Third	Party Device		+ Add Account	Batch Import	Export Director	ry
Status	Search		Q,	Batch send mails	🛅 Batch delete			Yealink 💉 💼	ā

- 3. Edit the corresponding parameters.
- 4. Click Confirm.

Editing Upper Departments Quickly

If the upper department has changed, you can edit upper departments quickly.

To edit upper departments quickly:

- 1. Click Account->User.
- **2.** In the Organizational Structure list, drag the department under your desired upper departments.

Deleting Departments

If the enterprise organization has been simplified, you can delete the department. Note that if there are children departments or user accounts in the department, you cannot delete the department.

To delete departments:

- 1. Click Account->User.
- 2. In the Organizational Structure list, select the desired department, and then click in on the right of page to delete the department.

Yealink Meeting Server Yealink Network Technology Co.,Ltd						Home	Quick settings	English 👻 🚺 Admin 👻	
-//~	User	Room System	Third	Party Device		⊕Add Department	+ Add Account	H Batch Import	Export Directory
Status	Search		۹	Batch send mails	T Batch delete				Yealink 💉 💼

Adding User Accounts

User Accounts Parameters

When you add user accounts, you should know user accounts parameters.

Parameters are described below:

Parameter	Description				
	If the LDAP feature is enabled, specify the way of adding accounts.				
	The available ways are:				
Manner	• Manual: you should add names and accounts manually.				
	• Obtain from AD server: according to the account you				
	specified, you can obtain names and accounts from AD server.				
Name	If Manual is selected, specify the user's full name.				
Account	If Manual is selected, specify the account which is used to log into				
Account	the YMS.				
Password	If you import user accounts, you can specify the passwords of YMS				
Password	accounts.				
	If Obtain from AD server is selected, specify the account which is				
AD Account	used to obtain the name and account of AD account from AD server.				
	The specified account should be obtained from AD administrators.				
Obtain	Obtain the name and account of AD account from the specified				
Obtain	account.				
Enable GK	If the YMS registers to the embedded GK, enable or disable the				
	account to be registered by H.323 protocol.				
registration	Default: Disabled				

Parameter	Description				
Enable authentication	Enable or disable the account to be registered with any password or without entering the password. Default: Disabled. The account can be registered with any password or without entering the password.				
Email	Email address of the user. This email address is used to receive the initial password of the user and conference notification emails.				
Department	Name of the department to which the user is added.				
	 The rights you want to assign to the user. The available rights for YMS are: A: All users, room system accounts, the permanent VMRs which are added to enterprise directory and the third party devices within the enterprise are visible. 				
Authority	 B: The users, room system accounts and the permanent VMRs which are added to enterprise directory within the enterprise within the same level and subordinate deployments are visible. If the user is in root node, the third party devices are also visible. C: The users, room system accounts and the permanent VMRs which are added to enterprise directory within the department 				
	 are visible. D: Only you are visible. When the user schedule conferences, all meeting rooms are not visible. E: Customize the users, room system accounts, the permanent VMRs which are added to enterprise directory and the third party devices which are visible. 				

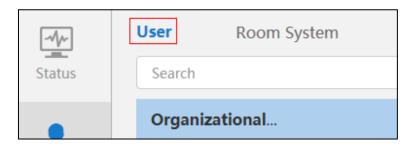
Note

You cannot import the users with the custom right.

Adding User Accounts Manually

To add user accounts manually:

1. Click **Account->User**.



- In the Organizational Structure list, select the desired department, and then click Add Account on the top-right of page.
- 3. Configure the user accounts parameters.
- 4. Click Confirm.

The account details are displayed as below:

1. General information	2. Add success							
Operation Successful								
	AD account: guoj							
	Account: 7003							
	Name: guoj							
	Password: 789682							
	Email: chen@yealink.com							
Departm	ent: Yealink Network Technology Co.,Ltd							
At	uthority: A: All contacts are visible							
Server address: mcu.leucs.com								
Send	l email OK							

- **5.** If you entered the email address parameter, click **Send email** to send an email which contains the account information to users.
- 6. Click Ok to finish.
- **Note** If you do not set a new user's email parameters, send the user's initial password to the user and remind the user to change the password promptly.

Importing User Accounts

If you want to add multiple accounts quickly, you can import accounts by .xls files. Note that you cannot customize template, you need download a blank template first.

To import user accounts:

- 1. Click Account->User.
- 2. On the top-right of page, click **Batch Import**.
- 3. If the LDAP feature is enabled, click Template download or Template download (AD) to

download a blank .xls file.

- 4. Add the user account parameters to the template and save it in your computer.
- 5. According to the type of template, select Ordinary or AD.
- 6. Click Browse to import the file saved in your computer.

Only .xls format file is available		Only .xls format file is available, you can import 1000 accounts at most each time.				
🖆 Select file						Browse
Sa	ve and send		Confirm		Cancel	

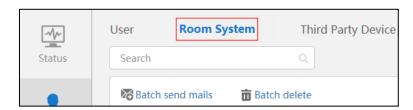
- **7.** If you entered the email address parameter, click **Save and send** to send an email which contains the account information to users.
- 8. Click **Confirm** to finish importing accounts.
- **Note** If you add user accounts by importing a .xls file, those accounts cannot be registered by H.323 protocol. If you want to allow those to be registered by H.323 protocol, contact Yealink technical support engineer.

Adding Room System Accounts

You can add room system accounts. The account is used to be associated with the device in the video meeting room.

To add room system accounts:

1. Click Account->Room System.



- 2. On the top-right of page, click Add Account.
- 3. Enter the corresponding parameters.

Parameters are described below:

Parameter	Description				
	If the LDAP feature is enabled, specify the way of adding accounts.				
Manuar	The available ways are:				
Manner	• Manual: you should add names and accounts manually.				
	• Obtain from AD server: according to the account you				

Parameter	Description				
	specified, you can obtain names and accounts from AD server.				
Name	If Manual is selected, specify the user's full name.				
Account	If Manual is selected, specify the account which is used to log into the YMS.				
AD Account	If Obtain from AD server is selected, specify the account which is used to obtain the name and account of AD account from AD server. The specified account should be obtained from AD administrators.				
Obtain	Obtain the name and account of AD account from the specified account.				
Enable GK registration	If the YMS registers to the embedded GK, enable or disable the account to be registered by H.323 protocol. Default: Disabled				
Enable authentication	Enable or disable the account to be registered with any password or without entering the password. Default: Disabled				
Email	Email address of the user. This email address is used to receive the initial password of the user and conference notification emails.				
Visible department	The range of the users is visible.				

4. Click Confirm.

The account details are displayed as below:

1. General information		2. Add success					
	Operation Successful						
	AD account: guoj						
	Account: 7003						
	Name: guoj						
	Password: 457197						
	Email: chen@yealink.com						
	Authority: E: Custom						
Server address: mcu.leucs.com							
Send	email OK						

- **5.** If you entered the email address parameter, click **Send email** to send an email which contains the account information to device owner.
- 6. Click Ok to finish.

Adding Third Party Devices

If you want to invite the third party devices to join the conference, you can add them to the enterprise directory.

Third Party Devices Parameters

When you add third party devices, you should know third party devices parameters.

Parameter	Description			
Name	The device's full name.			
Protocol	The device's call protocol.			
Number	The device's URI.			
Device IP	The device's IP address.			
Email	The device's email address. This email address is used to receive the initial password of the device and conference notification emails.			

Parameters are described below:

Adding Third Party Devices Manually

To add the third party devices manually:

1. Click Account->Third Party Device.

	User	Room System	Third Party Device
Status	Search		٩

2. On the top-right of page, click Add Third Party Device.

Note If you do not set a new room system account's email parameters, send the room system account's initial password to the user and remind the user to change the password promptly.

3. Configure the third party devices parameters.

Name*	Jack
Number*	SIP v 2210@sip.com
Device IP*	192.168.1.15
Email	chen@yealink.com
	Confirm

4. Click Confirm.

Importing Third Party Devices

If you want to add multiple accounts quickly, you can import accounts by .xls files. Note that you cannot customize template, you need download a blank template first.

To import third party devices:

- 1. Click Account->Third Party Device.
- 2. On the top-right of page, click **Batch Import**.
- 3. Click Template download to download a blank .xls file.
- 4. Add the third party devices parameters to the template and save it in your computer.
- 5. Click Browse to import the file saved in your computer.

Only .xls format file is available	Only .xls format file is available, you can import 1000 unionAccounts at most each time.
🖆 Select file	Browse
Confirm	Cancel

6. Click Confirm.

Viewing Accounts

Viewing User Accounts

To view the user accounts details:

1. Click Account->User.

2. On the top-right of page, click **Export Directory** to export the file, and then save it in the local system.

Viewing Third Party Devices

To view the third party devices:

- 1. Click Account->Third Party Device.
- 2. On the top-right of page, click **Export** to export the file, and then save it in the local system.

The following is an example of file:

Name *	Protocol *	Number *	Device IP *	E-mail
Test	H323	90000	10.2.5.61	
Test 2	SIP	1008	10.2.61.6	

Sending Emails to YMS Accounts

If the YMS accounts are associated with emails, you can send emails to tell their users about the account information.

To send emails to YMS accounts:

1. Click Account->User or Account->Room System.

$\neg \uparrow \land$	User	Room System	Third Party Device
Status	Search		۹

- 2. In the account list, you can do the following:
 - Check a checkbox, click solution on the right of page to send an email.
 - Check the multiple checkboxes.

If you want to check all checkboxes, you can check the checkbox as following:

Batch	send mails 🛛 📅 Ba	tch delete				Те	st 🖌	, 一
~	Name 🔷	Account 🖨	Department	Email	Build tim 🖨	Ope	ration	
2 1	2078	2078	Yealink Network Techn	chensw@yealink.c	2017-09-04	AND S	20	亩
2	2081-Portugues	2081	Yealink Network Techn		2017-09-04	AMAR	8	亩

(Take the user account list for example)

Click Batch send mails to send emails in the batch.

Editing Accounts

To edit accounts:

1. Click Account->User, Account->Room System or Account->Third Party Device.

	User	Room System	Third	Party Device
Status	Search		Q	Batch send mails

- **2.** Check the desired checkbox of account, and then click on the right of page to edit accounts.
- **3.** Edit the corresponding parameters, and then save the change.

If the user account or room system account is associated with an email address, it will receive an email which informs you the account information is edited.

Note If the user accounts or third party devices are created by importing accounts, you can edit accounts information in the original .xls file which is used to be imported to YMS.

If you want to edit the department to which the user is added quickly, you can drag the user account under your desired departments in the Organizational Structure list.

If the conference which is scheduled by the user account or room system account is ongoing, you cannot edit the account.

Deleting Accounts

To delete accounts:

1. Click Account->User, Account->Room System or Account->Third Party Device.

	User	Room System	Third	Party Device
Status	Search		Q	Batch send mails

- 2. In the account list, you can do the following:
 - Check the desired checkbox of account., click in on the right of page to delete the account.
 - Check the multiple checkboxes.

If you want to check all checkboxes, you can check the checkbox as following:

Batch se	nd mails 🛛 <u> </u> Ba	atch delete				Те	st 🖌	
•	Name 🔷	Account 🖨	Department	Email	Build tim 🖨	Ope	ration	
₹ 1	2078	2078	Yealink Network Techn	chensw@yealink.c	2017-09-04	AMAR	8	亩
☑ 2	2081-Portugues	2081	Yealink Network Techn		2017-09-04	AMAR	8	亩

(Take the user account list for example)

Click **Batch delete** to delete accounts in the batch.

If the user account or room system account is associated with an email address, it will receive an email which informs you the account and relate data are deleted.

Note If the conference which is scheduled by the user account or room system account is ongoing, you cannot delete the account.

Meeting Room Management

You can view, edit and delete entity meeting rooms and permanent Virtual Meeting Rooms (VMRs).

Meeting rooms include entity meeting rooms and permanent VMRs. The differences between these are listed below:

Difference	Mode		Description				
Definition	Entity meeting rooms	YMS integrates with OA, users can use the meeting room to schedule conferences. For more information, please refer to <i>Yealink Meeting Server User Guide</i> .					
	Permanent VMRs	Users can join the permanent VMR at any time. But permanent VMRs cannot be used to schedule conferences.					
	Entity meeting	General meeting rooms	The general meeting rooms do not have devices.				
Category	rooms	Video meeting rooms	The video meeting rooms have devices.				
	Permanent VMRs	No					

This chapter provides the meeting room management, Topics include:

- Adding Meeting Rooms
- Editing or Deleting Meeting Rooms

Adding Meeting Rooms

Adding General Meeting Rooms

To add general meeting rooms:

1. Click Meeting Room.

2. On the top-right of page, click Add Meeting Room.

	Add Meeti	ng Room	
Туре :	Meeting		
Room name :	Please enter meeting	room name	
	Confirm	Cancel	

- 3. Select **Meeting** in the **Type** field.
- 4. Enter the name of meeting room in the Room name field.
- 5. Click Confirm.

Adding Video Meeting Rooms

To add video meeting rooms:

- 1. Click Meeting Room.
- 2. On the top-right of page, click Add Meeting Room.
- 3. Select Video in the Type field.

Type :	Meeting Video
Room name :	Please enter meeting room name
Account bound :	Please select an account registered on device -

- 4. Enter the name of meeting room in the **Room name** field.
- Select the desired account from the pull-down list of Account bound.
 The account is used to log into YMS by the Yealink VC device in the video meeting room.
- 6. Click Confirm.

Discussion Mode and Training Mode

There are two modes of permanent VMRs: **Discussion mode** and **Training mode**. The differences between these two modes are listed below:

Difference Mode Description	
-----------------------------	--

Difference	Mode	D	escription		
	Discussion	specify co		administrator can ntacts in enterprise to be moderators.	
				cipants of the permanent out moderator privileges.	
		specify co directory		administrator can ntacts in enterprise to be moderators. Isting interactive feature	
Role		is enable		d, moderators are e parties by default.	
	Training	Lecturer	Moderator can promote any moderator and guest to be lecturers. Lecturers can speak in the conference.		
		Guest	The participants of the permanent VMR without moderator privileges		
			If broadcasting interactive is enabled, guests are broadcasting parties by o		
	Discussion	When moderators log into the YMS moderators can view conferences information, they can also configure messages, call participants, invite participants, search for participants,		When moderators log into the YMS, moderators can configure the conference layout.	
Feature Privilege	Training	remove participants, mute or unmute participants, turn on or off video, block or unblock audio, switch the roles between the moderators and guests, control far-end camera, lock or unlock conferences, record conferences, exit conferences and end conferences. When guests log into the YMS, guests can only view conferences information.		moderators can configure the personal layout, allowing/rejecting/igno ring participants to speak, , call the roll and switch the roles between the lecturers	
	Discussion	Moderators and guests can view all participants. The default layout depends on the default layout configuration which you set. For more information, please refer to Configuring the Default Layout on page 12.		onfiguration which you	
Layout		• For moderator, they ca The default layout dep configuration which yo refer to Configuring the	e default layout nore information, please		
	Training	-	If broadcasting interactive feature is enabled, moderators can view all interactive parties by default.		
		 For guest, the layout gives equal pro- lecturer by default. If no lecturer exist guests can only view the reminder of lecturer. 		xists in the conference, all	

Difference	Mode	Description
		If broadcasting interactive feature is enabled, for broadcasting party, the layout gives equal prominence to every lecturer by default. If no lecturer exists in the conference, the broadcasting party can only view the reminder of waiting for the lecturer.
	Discussion	Free speech.
Speaking	Training	By default, all moderators and guests are muted automatically. If they want to speak, moderators should be unmuted, guests should apply for speaking, and then wait for the moderator to allow the application.
Sharing	Discussion	By default, both moderators and guests can share content.
content	Training	By default, only moderators and lecturers can share content, guests cannot.

Adding Permanent Virtual Meeting Rooms

To add permanent VMRs:

- 1. Click VMR.
- 2. On the top-right of page, click Add Virtual Meeting Room.
- **3.** Enter the corresponding parameters.

Parameters are described below:

Parameter	Description		
ID	ID required to join the conference.		
	Default: The range of ID is 20000-89999		
Require password	Enable or disable the password required to join the conference.		
Require password	Default: Enabled		
Password	Password required to join the conference.		
	They can control the permanent VMRs at any time.		
Moderators	For more information, please refer to Yealink Meeting Server User		
	Guide.		
Favorites	In conference, you can select the favorites to invite them to join the		
ravontes	permanent VMR.		
May participante	If the participates are more than the number, the participant cannot		
Max participants join the permanent VMR.			
The permanent VMR will be added to the enterprise directo		to the enterprise directory of	
Add to directory	devices.		
	Default: Enabled		
		Configure the maximum video	
Video resolution	Max video resolution	resolution.	

Parameter	Description		
		 1080P/30FPS 720P/30FPS 360P/30FPS 4CIF CIF Default: 720P/30FPS. 	
		Configure the maximum content sharing resolution. • 1080P/30FPS	
	Max content sharing resolution	 1080P/15FPS 1080P/5FPS 720P/30FPS 720P/15FPS 	
		• 720P/5FPS Default: 1080P/5FPS If you select 1080P/30FPS or 1080P/15FPS as the maximum content sharing resolution, it will bring the problem of high	
Call bandwidth	limit the bandwidth of media whic individual participants.	computing performance. h is received by YMS from	
Layout	Configure the default layout of co The conference participants refer t Discussion mode permanent VMI Training mode permanent VMRs.	to the persons who are in Rs or the moderators who are in	
Broadcasting interactive	If the permanent VMRs are in Training mode and Broadcasting interactive feature is enabled (Enabling Broadcasting Interactive Video Conferences on page 17, enable Broadcasting interactive feature. By default, moderators are interactive parties, others are broadcasting parties.		

4. Click Confirm.

Editing or Deleting Meeting Rooms

You can click **Meeting Room/VMR**, and then click \checkmark on the right of page to edit meeting rooms, or click \overline{m} on the right of page to delete meeting rooms.

Conference Control

You can view, delete and control video conferences.

The video conferences include scheduled conferences, meet now conferences and permanent This chapter provides the meeting room management, Topics include:

- Viewing Conferences
- Deleting Conferences
- Controlling Conferences

Viewing Conferences

You can view ongoing conferences, upcoming conferences in nearly a month. Conference information contains subject, start time, organizers, type, ID and duration.

To view conferences:

- 1. Click Conference Control.
- 2. Do the following:
 - Click All to view all upcoming conferences and ongoing conferences
 - Click Ongoing Conference to view ongoing scheduled conferences, ongoing meet now conferences and permanent VMRs in use.
 - Click Upcoming Conference to view upcoming video conferences and permanent VMRs in idle.

Deleting Conferences

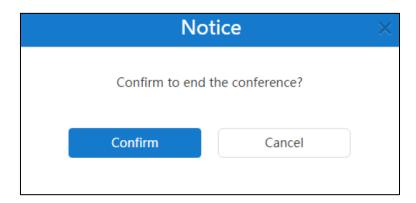
You can delete ongoing conferences, upcoming conferences in nearly a month.

If you want to delete ongoing scheduled conferences, ongoing meet now conferences and permanent VMRs in use, conferences will end.

To delete conferences:

- 1. Click Conference Control.
- Click Ongoing Conference/Upcoming Conference, and then click in on the right of the desired conference.

The notice is displayed as shown next:



3. Click Confirm.

Controlling Conferences

You can control ongoing scheduled video conferences, ongoing meet now conferences and permanent VMRs in use, and you can also configure permanent VMRs in idle. The options of controlling conferences are configuring the conference layout, configuring the personal layout, configuring messages, manage conference participants and so on.

To control conferences:

- **1.** Click **Conference Control**.
- 2. Do the following to enter conference control page:
 - To control ongoing scheduled video conferences, ongoing meet now conferences and permanent VMRs in use, click **Ongoing Conference**.

Click Click conference.

- To control permanent VMRs in idle, click **Upcoming Conference**.

Click Click conference.

3. Control the conference. For more information, refer to Yealink Meeting Server User Guide.

Conference Statistics

You can view the call statistics of YMS, and you can also view the records of different call types. Topics include:

- Viewing Conference Statistics
- Viewing Records

Viewing Conference Statistics

You can click Statistics to view the conference statistics of YMS.

The page shows as below:

arly one month Nearly	3 months Nearly half a year	Nearly one year	-		
Conference details	Total conferences 459	Total duration 410:19:42	Ports details	Total ports 100	Max concurrent ports 12
Туре	Conference times	Duration	Rank	Concurrent ports	Frequency
P2P	116 (25.27%)	09:07:30	1	1	53.33%
			2	3	20.35%
Meet Now	228 (49.67%)	66:48:05	3	2	11.93%
			4	4	6.67%
Scheduled	115 (25.05%)	334:24:07	5	Others	7.72%

Total conferences and duration.

Times and duration of different conference types.

Total ports and maximum concurrent ports. The concurrent ports and frequency of top five.

Name	Description		
P2P	The call between two devices.		
Meet Now	They are initiated by the device or They are initiated by joining		
weet now	the permanent VMRs, without reservation.		
Scheduled	They are scheduled in advance.		
conferences	They are scheduled in advance.		
Max concurrent	They show the maximum concurrent ports during the whole		
ports	time.		
Consument norts	They show the maximum concurrent ports during the selected		
Concurrent ports	time.		

Viewing Records

You can view all calls records, P2P calls records, meet now records and scheduled conference records.

To view records:

- 1. Click Statistics.
- 2. Select All, P2P, Meet Now and Scheduled, the page will display the selected type of conferences.
- 3. Click the desired call subject or click **View** on the right of page.

Record	All P2P Meet Now Sch	eduled Searc	ch	Q		Export
	Subject	Туре	ID	Time	Duration	Detail
1	Call from 2550 to Jannie	P2P		2017/07/04 14:28:05 - 14:28:23	00:00:18	View
2	Jannie's video conference	Scheduled	73967	2017/07/04 13:55:00 - 14:30:00	00:35:00	View

4. Click Export to export records and save it in your computer.

The following is an example of call records:

			Duration
test4's video conference Meet Now 65605	2018/02/26 10:39:11	2018/02/26 10:39:12	00:00:01
3006's video conference Meet Now 39355	2018/02/26 10:38:58	2018/02/26 10:39:02	00:00:04

Troubleshooting

This chapter provides general troubleshooting information to help you solve problems you might encounter when using YMS.

Troubleshooting Solutions

This chapter provides general troubleshooting solutions to help you solve the problems you might encounter when using YMS

If problems you encounter are not mentioned in this chapter, you can contact Yealink distributor or Yealink technical support engineer.

General Issues

Why does web page prompt error message when you enter data?

• Check whether the data follow the rules.

The rules are as following:

Туре	Character Limit	Range
Login password	No	[6,16]
Email's password	No	[1,128]
Email address	<, >, ", ', & are illegal characters, the correct format of email address is <user>@<domain.com ip<br="">address>.</domain.com></user>	No
Accounts	Digits.	4
The name of account	Digits or characters	[1,64]
The domain name of server	No	[1,128]
The name of backup	Digits, characters or _	[1,128]

Why do you fail to send emails to accounts?

• Check SMTP mailbox parameters are correct.

Why does the user place an audio-only call?

- Check whether the used license ports reach the limit.
- Check whether the license has not been activated or has expired.

Why does not the user receive emails?

- Ask users to check spam folders to check intercepted emails.
- Contact the enterprise staff in IT department to check the back-end server, the back-end server may intercept emails.

Appendix: Time Zones

Time Zone Name
(UTC-11:00) Coordinated Universal Time-11
(UTC-11:00) Samoa
(UTC-10:00) Hawaii
(UTC-09:00) Alaska
(UTC-08:00) Baja California
(UTC-08:00) Pacific Time (US & Canada)
(UTC-07:00) Arizona
(UTC-07:00) Chihuahua, La Paz, Mazatlan
(UTC-07:00) Mountain Time (US & Canada)
(UTC-06:00) Central America
(UTC-06:00) Central Time (US & Canada)
(UTC-06:00) Guadalajara, Mexico City, Monterrey
(UTC-06:00) Saskatchewan
(UTC-05:00) Bogota, Lima, Quito
(UTC-05:00) Eastern Time (US & Canada)
(UTC-05:00) Indiana (East)
(UTC-04:00) Asuncion
(UTC-04:00) Atlantic Time (Canada)
(UTC-04:00) Cuiaba
(UTC-04:00) Georgetown, La Paz, Manaus, San Juan
(UTC-04:00) Santiago
(UTC-03:30) Newfoundland
(UTC-03:00) Brasilia
(UTC-03:00) Buenos Aires
(UTC-03:00) Cayenne, Fortaleza
(UTC-03:00) Greenland
(UTC-03:00) Montevideo
(UTC-02:00) Coordinated Universal Time-02
(UTC-02:00) Mid-Atlantic
(UTC-01:00) Azores
(UTC-01:00) Cape Verde Is.
(UTC) Casablanca
(UTC) Coordinated Universal Time
(UTC) Dublin, Edinburgh, Lisbon, London
(UTC) Monrovia, Reykjavik
(UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna
(UTC+01:00) Belgrade, Bratislava, Budapest, Ljubljana, Prague

Time Zone Name
(UTC+01:00) Brussels, Copenhagen, Madrid, Paris
(UTC+01:00) Sarajevo, Skopje, Warsaw, Zagreb
(UTC+01:00) West Central Africa
(UTC+01:00) Windhoek
(UTC+02:00) Amman
(UTC+02:00) Athens, Bucharest, Istanbul
(UTC+02:00) Beirut
(UTC+02:00) Cairo
(UTC+02:00) Damascus
(UTC+02:00) Harare, Pretoria
(UTC+02:00) Helsinki, Kyiv, Riga, Sofia, Tallinn, Vilnius
(UTC+02:00) Jerusalem
(UTC+02:00) Minsk
(UTC+03:00) Baghdad
(UTC+03:00) Kuwait, Riyadh
(UTC+03:00) Moscow, St. Petersburg, Volgograd
(UTC+03:00) Nairobi
(UTC+03:30) Tehran
(UTC+04:00) Abu Dhabi, Muscat
(UTC+04:00) Baku
(UTC+04:00) Port Louis
(UTC+04:00) Tbilisi
(UTC+04:00) Yerevan
(UTC+04:30) Kabul
(UTC+05:00) Ekaterinburg
(UTC+05:00) Islamabad, Karachi
(UTC+05:00) Tashkent
(UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi
(UTC+05:30) Sri Jayawardenepura
(UTC+05:45) Kathmandu
(UTC+06:00) Astana
(UTC+06:00) Dhaka
(UTC+06:00) Novosibirsk
(UTC+06:30) Yangon (Rangoon)
(UTC+07:00) Bangkok, Hanoi, Jakarta
(UTC+07:00) Krasnoyarsk
(UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi
(UTC+08:00) Irkutsk
(UTC+08:00) Kuala Lumpur, Singapore
(UTC+08:00) Perth
(UTC+08:00) Taipei
(UTC+08:00) Ulaanbaatar

Time Zone Name
(UTC+09:00) Osaka, Sapporo, Tokyo
(UTC+09:00) Seoul
(UTC+09:00) Yakutsk
(UTC+09:30) Adelaide
(UTC+09:30) Darwin
(UTC+10:00) Brisbane
(UTC+10:00) Canberra, Melbourne, Sydney
(UTC+10:00) Guam, Port Moresby
(UTC+10:00) Hobart
(UTC+10:00) Vladivostok
(UTC+11:00) Magadan
(UTC+11:00) Solomon Is., New Caledonia
(UTC+12:00) Auckland, Wellington
(UTC+12:00) Coordinated Universal Time+12
(UTC+12:00) Fiji
(UTC+13:00) Nuku'alofa